



August 27, 2021

## For Truli for Health and Florida Blue Providers

### COVID-19 SPECIAL ALERTS

#### COVID-19 Update as of Aug. 25, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Normal member cost shares resume Sept. 1. Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

### BILLING AND CODING

#### How to Submit Claims with Additional/Supplemental Diagnoses

You can submit a claim for up to 12 diagnoses even if your practice management system has a lower limit. This article explains how to submit a supplemental claim to capture all diagnoses and how to submit supplemental diagnoses after an original claim for an evaluation and management (E&M) service is billed. [Learn more>>](#)

### SELF-SERVICE TOOLS

#### Verifying or Updating Your Provider Directory Profile Information Is Important

Keeping your profile information up to date helps our members find you when they search our directories for in-network providers. Please be sure to update or confirm information is accurate for all providers in your practice each calendar quarter. The process is secure, quick and easy. Effective Jan. 1, 2022, federal legislation will require all providers to verify and update their profile information each quarter in order to remain listed in online provider directories. [Learn more>>](#)

## For Florida Blue Providers Only

### HEALTH CARE PLANS (MEDICARE ADVANTAGE)

**D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups by Sept. 30, 2021**

Health care providers and staff who deliver care to Dual-Eligible Special Needs Plan (D-SNP) members are required by the Centers for Medicare & Medicaid Services (CMS) to complete basic training every year on the D-SNP Model of Care. This annual requirement applies to all health care providers contracted by managed care organizations, such as Florida Blue Medicare. To ensure compliance, provider groups must complete this course and submit the required attestation by **Sept. 30, 2021**. [Learn more>>](#)

