AuthAI Tile To Retire
From Florida Blue Payer Space
And Another Availity Essentials Enhancement

As part of ongoing efforts to streamline the authorization processes, the AuthAI application tile currently located in the Florida Blue Payer Space within Availity Essentials™ will be retired effective **April 18, 2026.** AuthAI is currently used to request authorizations for sleep, radiology, spine, hip and knee procedures. Starting April 18, the authorization process for these services will be incorporated into the Availity Essentials workflow.

What it Means for You

- The **AuthAI tile** in the Florida Blue Payer Space will no longer be available for requesting authorizations.

- The **AuthAI capability** is not being discontinued; it is being integrated in the Availity Essentials prior authorization workflow: **Availity Essentials** > **Patient Registration** > **Authorizations & Referrals** > **Authorization Request**. This means you will use the same workflow for requesting authorizations for these procedures as you do for other types of authorizations handled by Florida Blue.

- Providers should continue to follow other authorization processes for requests not managed within Availity Essentials. For more information about Utilization Management, please refer to the *Manual for Physicians and Providers* at FloridaBlue.com/Providers. Note: Emergency room, observation, and inpatient imaging procedures do not require prior authorization.

Availity is notifying providers of this enhancement on their website. You may also access a brief video demo on their website about submitting authorization requests using the Availity Essentials workflow.

Another Availity Essentials Enhancement Coming in April

The Claim Status tool will have a new look starting April 18, 2026. Functionality remains the same, however, providers will experience the new look featuring a uniform user experience and standard fields. To learn more about using the Claim Status tool, watch a demo or enter "claim status" in the search field of the Availity Learning Center, under the Help & Training dropdown.