

Additional Considerations for Pharmacy Prior Authorizations

We recently shared a [Refresher on Submitting Pharmacy Prior Authorization Requests](#). Prior Authorizations (PA) are required for certain drug prescriptions to help ensure all necessary clinical criteria are met for coverage. It is important to provide the required detail in a PA to avoid delays in processing. Here are some additional reminders we want to highlight.

Missing or Incomplete Information

One of the top reasons PA's are denied is due to **missing or incomplete information**, like clinical documents, diagnosis codes, or lab results. It is essential to accurately complete the PA in its entirety. This includes sending in all applicable documentation as directed. Doing so can significantly reduce the number of appeals you submit, reducing administrative time, which in turn, helps your patients receive their medication therapies in a timely manner.

Changes in Dosage or Frequency on an Existing PA:

If a member's treatment plan changes during any point within the authorized timeframe due to **dose or frequency increases**, remember to contact Florida Blue via Availity or the appropriate vendor to update the authorization for the drug. We outlined [where to submit a PA](#) based on the type of medication therapy required. Please be sure to follow the guidelines outlined. This will prevent claim denials and additional administrative work for your staff.

¹Availity, LLC is a multi-payer joint venture company. For more information, visit availability.com