

## Blue Cross Blue Shield Global Products Provide Members with Covered Medical Services in the U.S. via BlueCard

Globally mobile populations are able to enjoy the benefits of coverage through the suite of Blue Cross and Blue Shield Global<sup>®</sup> products. These products are sold by GeoBlue<sup>®</sup> and Bupa Global, leading international health care companies and independent licensees of the Blue Cross and Blue Shield Association (BCBSA). These companies provide **comprehensive medical coverage in the U.S. and abroad to support people who live, work, and travel internationally**.

Blue Cross and Blue Shield companies, including Florida Blue, have worked for years with GeoBlue and Bupa, to provide the largest health care networks in the world for international health insurance customers. Delivering a robust portfolio of Blue Cross Blue Shield Global products for Expatriates, Travelers, Students, and Globalists who count on the stability of the BCBS network. **These** members have access to covered medical services in the United States through BlueCard® in all 50 states, Puerto Rico, and U.S. Virgin Islands.

#### What this means for you

It is important to know, GeoBlue, Bupa, and Blue Cross Blue Shield Global<sup>®</sup> (BCBS Global, BC Global, BS Global) plan members seeking medical services must be **treated the same as domestic BCBS plan members are treated under the BlueCard program.** 

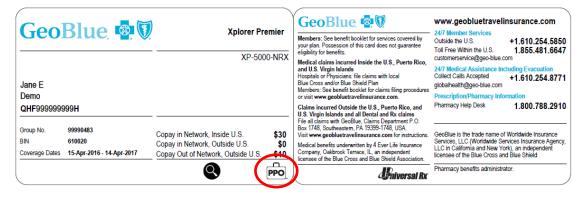
Active members are covered in the United States or international locations. For members who present with a GeoBlue, BCBS Global (BC Global, BS Global), or other international-based BCBS plan cards, please remember to:

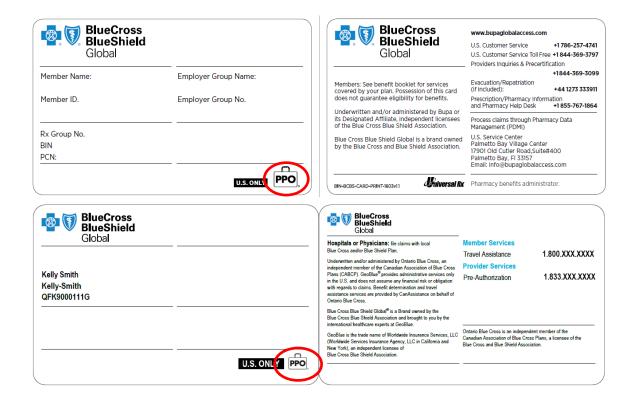
- 1) Verify patient eligibility and benefits. Please contact the number on the back of the identification card.
- 2) Be sure you do not collect any payment from the member beyond their cost-sharing amounts such as deductible, coinsurance, and co-payment.
- 3) Submit claims per the claim filing instructions on the back of the member's ID card.

# How to recognize GeoBlue, BCBS Global, and international-based plan members The member ID cards display the BCBS Licensees' logo on the front and back, and the **suitcase logo** on the front, as shown in the samples below.

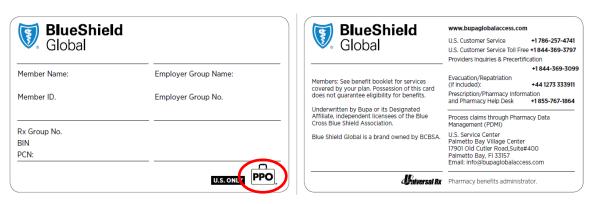
### GeoBlue and BCBS Global Portfolio:

GeoBlue and Blue Cross Blue Shield Global brands may include a Cross and Shield logo, a Cross-only logo or a Shield-only logo, depending on where the global health plan was purchased.

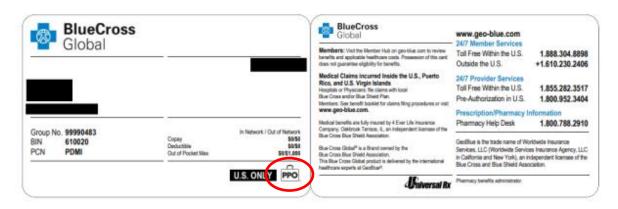




#### **Shield-only ID Cards:**



#### **Cross-only ID Cards:**



#### **Additional Examples of ID Card for International Products:**

Occasionally, you may also see identification cards from members of our International Territory Licensees. Those Licensees include Blue Cross Blue Shield of Uruguay and Panama. Be sure to check the Florida Blue Provider Manual as the list of International Licensees and products may change. ID cards from these Licensees and for these products will also contain three-character prefixes and may or may not have one of the benefit product logos referenced in the following sections. Here is a *sample* ID card for international members and products.





#### See BlueCard Manual for additional details

Please refer to the online BlueCard Manual for additional details about the program including submitting claims and obtaining authorizations. To access the manual, log in to Availity at <a href="mailto:availity.com">availity.com</a>. Select Florida Blue Payer Spaces, Resources, and then Provider Manual BlueCard Program.

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

GeoBlue is the trade name of Worldwide Insurance Services, LLC (known as Worldwide Services Insurance Agency, LLC, in California and New York), an independent licensee of the Blue Cross Blue Shield Association, made available in cooperation with Blue Cross and Blue Shield companies in select service areas. GeoBlue is a registered service mark of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Blue Cross Blue Shield Global is a brand owned by the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

Bupa Global is a trade name of Bupa, the international health and care company. Bupa is an independent licensee of Blue Cross and Blue Shield Association. For more information about the Blue Cross Blue Shield Global portfolio of products, visit <a href="https://www.bcbsglobal.com">www.bcbsglobal.com</a>.

<sup>&</sup>lt;sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity.com.