

Update: When and How Acupuncture Benefits are Displayed in Availity Eligibility & Benefits Tool

Update: In the bulletin, *Acupuncture Benefits: When and How They are Displayed in the Availity Eligibility & Benefits Tool*, previously published in August 2023, we indicated users should select service type 33 or 98 when using the Eligibility and Benefits (E&B) tool within Availity^{®1}. **The tool has been updated with Acupuncture benefit type 64 in the Benefit/Service type dropdown field.** Users may now select this benefit type on the Availity E&B screen to obtain acupuncture benefits.

The E&B tool in Availity helps you confirm your patients' — our members' — benefits. This self-service tool allows you to enter different service types to determine what is covered.

The E&B tool will designate some services as “**Not Covered.**” Acupuncture services, however, will not display such designation because acupuncture benefits are a standard exclusion on most plans. Instead, the acupuncture benefit will **only appear for members who have this coverage.**

Providers must **select service type Acupuncture - 64** to obtain results for acupuncture services in the E&B tool (in the Patient Information section).

Details and helpful information, such as co-payments and limitations, are shown on the E&B tool results page.

¹Availity, LLC is a multi-payer joint venture company. For more information visit [Availity.com](https://www.availity.com)