



August 22, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

ADMINISTRATIVE NEWS

Policy Update for PTA and OTA Services, Effective October 1, 2024

On October 1, Florida Blue will implement a policy with coding edits for physical therapy assistant (PTA) and occupational therapy assistant (OTA) services billed with modifiers CO and CQ.

[Learn more>>](#)

PHARMACY

Genoa Pharmacy Is In-Network for Long-Acting Antipsychotic Injectable Drugs

Florida Blue and Truli for Health (Truli) have expanded long-acting injectable (LAI) drug access for antipsychotic and substance use disorder (SUD) services for members with commercial plans. Florida Blue and Truli pharmacy benefits now include Genoa Healthcare pharmacy. Prescription orders for specified LAI and SUD injectable medications should be sent to **Genoa and CVS/Caremark** pharmacies.

[Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The **August 15, 2024** updates include, but are not limited to, the new **Jesduvroq** MCG for the treatment of anemia due to dialysis-dependent chronic kidney disease. This modification also shows a revision to the **Vyvgart Hytrulo** MCG, to include the indication for the treatment of chronic inflammatory demyelinating neuropathy (CIDP). Many other MCG updates are listed. [Learn more>>](#)

SELF-SERVICE TOOLS

New Prior Authorizations User Experience and Attachments Feature in Availity Essentials

Starting later this month, you will notice a more streamlined Florida Blue prior authorizations process in Availity Essentials, with the launch of a new user interface and ability to add attachments. A new interface for Truli prior authorizations will be available in September. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Please Refer Members to Quest Diagnostics for Lab Services

We are reminding providers to refer Florida Blue members to Quest Diagnostics, our in-network provider for lab services. Quest Diagnostics and its subsidiaries, AmeriPath and Dermpath Diagnostics, are the preferred laboratory providers for most Florida Blue plans. [Learn more>>](#)

MEDICARE STARS

Post Provider Visit Survey Results Monthly Report: Star Score Alignment and Thresholds

Florida Blue Medicare sends the Post Provider Office Visit Survey to members who have had an office visit within the previous month to gauge patient experience. Each month, based on your patients' survey feedback, we email the survey results to your group. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Sign Up for Florida Blue's Next HEDIS Innovations Webinar on October 29

Join us for our next webinar on October 29, 2024. You will hear best practices and the latest on the Statin Therapy for Patients with Cardiovascular Disease (SPC) and Asthma Medication Ratio (AMR) HEDIS measures. [Learn more>>](#)

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