



September 22, 2022

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to a full version. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [floridablue.com](http://floridablue.com) > providers > news > bulletins-and-faqs.

## For Truli for Health and Florida Blue Providers

### ADMINISTRATIVE NEWS

#### **New Field in Availity Asks About Telehealth Services**

We have enhanced the Availity Provider Self-Service Tool with a new field that asks: “Do you offer telehealth/virtual care services?” This new virtual services field became active on September 21, 2022. [Learn more>>](#)

### SELF-SERVICE TOOLS

#### **Keep Your Profile Information Current to Stay Listed in Our Provider Directories**

Federal legislation that became effective January 1, 2022, requires all providers, health care facilities and suppliers to verify and update their profile information each quarter to remain listed in online provider directories. [Learn more>>](#)