



July 25, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/for-providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

ADMINISTRATIVE NEWS

Policy Update for PTA and OTA Services, Effective October 1, 2024

In October, Florida Blue will implement a policy including coding edits for physical therapy assistant (PTA) and occupational therapy assistant (OTA) services billed with modifiers CO and CQ. [Learn more>>](#)

Prior Authorizations: New Email Address for Sending Procedure-Related Photos

Florida Blue Medicare now has a new email address specifically for Medicare members' procedure-related photos needed for prior authorization. [Learn more>>](#)

Telehealth and In-Home Assessments Offered to Members in Commercial Plans

From August through December, we will offer complementary telehealth and in-home health assessments to our members in commercial PPO and HMO plans with Health and Human Services Hierarchical Condition Categories (HHS-HHC) conditions. We aim to reach patients who have historic HHS-HCC conditions (per previous-year documentation) and have not had a risk-adjustment-eligible visit in the current calendar year. [Learn more>>](#)

PHARMACY

Genoa Pharmacy Now In-Network for Long-Acting Antipsychotic Injectable Drugs

Florida Blue and Truli for Health (Truli) have expanded long-acting injectable drug access for antipsychotic and substance use disorder services for members with commercial plans. Florida Blue and Truli pharmacy benefits now include Genoa Healthcare pharmacy as in-network. [Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The July 15, 2024 revisions include, but are not limited to, the revised **Sarclisa** MCG which includes a quadruplet regimen for the treatment of newly diagnosed multiple myeloma. The **Spevigo** MCG was also changed to include the availability of a new subcutaneous formulation. Many other MCG modifications are listed. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Encouraging Your Patients to Complete Preventive Health Screenings

It is important to remind your patients with Florida Blue and Truli commercial plans to complete preventive health screenings. We are sharing information about several active and upcoming 2024 quality campaigns, including eye exam for patients with diabetes, and cancer screenings for breast, cervix, and colon. [Learn more>>](#)

For Florida Blue Providers Only

BILLING AND CODING

Code Updates for Medicare Advantage Cardiovascular Services, Oncology and Hematology, and Radiation Oncology Prior Authorization Programs

As a reminder, HCPCS/CPT codes for our Medicare Advantage prior authorization programs offered through Evolent were updated on April 15, 2024. The updates apply to cardiovascular services, oncology and hematology, and radiation oncology. Codes included in a claim must be the same as the approved codes to avoid denial. [Learn more>>](#)

Code Updates for Medicare Advantage Part B Drug Prior Authorization Program

As a reminder, HCPCS codes for our Medicare Advantage Part B drug prior authorization program were updated on April 15, 2024. Codes included in a claim must be the same as the approved codes to avoid denial. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Still Time to Register for Florida Blue's July 30 HEDIS Innovations Webinar

Be sure to join us for our next webinar on July 30, 2024. You will learn about best practices and the latest on the Follow-Up After Emergency Department Visit for Mental Illness (FUM) and Emergency Department Utilization (EDU) HEDIS measures. [Learn more>>](#)

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