

BlueMedicare Health Plans Are Expanding in 2023

Tallahassee and Puerto Rico Networks, Supplemental Benefits, Advance Directives

New for 2023

Our Medicare Advantage BlueMedicare Premier HMO, BlueMedicare Value PPO, and BlueMedicare Complete health plans will expand to additional counties and include more benefits effective January 1, 2023.

- **BlueMedicare Value PPO** will expand to six Tallahassee-area counties.
- **Certain providers in Puerto Rico will be in network** for BlueMedicare members in any county where Medicare Advantage BlueMedicare Premier HMO, BlueMedicare Value PPO, and BlueMedicare Complete health plans are available. These members will have access to care from in-network providers while visiting Puerto Rico starting January 1.
- **Oral Health for Overall Health** dental benefits will include extra benefits to those BlueMedicare members diagnosed with certain chronic conditions that may be linked to oral health. Members who qualify will have a \$0 copay for preventive dental exams and x-rays, coverage for dental treatments and enhanced dental benefits — like fluoride treatments and deep cleanings for no extra cost. Qualifying diagnoses are diabetes, coronary artery disease, stroke, oral, head and neck cancers, and Sjogren's syndrome.
- **Other supplemental benefits** include vision and hearing care, transportation to medical appointments and more.

BlueMedicare Complete for Members Eligible for Medicare and Medicaid

Our dual-eligible special needs (D-SNP) HMO health plan, BlueMedicare Complete, is for individuals who are eligible for Medicare and receive either full or partial Medicaid from the State of Florida. Please refer to the table below to see where BlueMedicare Complete is available in 2023.

- BlueMedicare Complete members are assigned a primary care physician (PCP) who is responsible for coordinating medical services. This means members must have a referral on file from their assigned PCP before visiting a specialist or other provider, or they may have to pay the entire bill.
- There is no out-of-network benefit, except for emergency and urgent care services, renal dialysis, convenient care centers, Medicare-covered hospice (initial consultation) and ambulance services (air or ground).
- **New starting January 1:** BlueMedicare Complete members who qualify for low income subsidies are eligible for a **Blue Dollars Card** that provides extra money the first of each month to buy healthy foods when grocery shopping.

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- **Also new starting January 1:** BlueMedicare Complete members who qualify for low income subsidies will have a \$0 copay for brand and generic prescription drugs.
- You can file claims as you do today for our other Medicare Advantage (MA) health plans.

2023 Focus on Advance Directives

The Centers for Medicare & Medicaid Services is placing an emphasis on Advance Directives for MA beneficiaries enrolled in BlueMedicare Complete plan in 2023. Please discuss the importance of completing advance directives with your patients and sharing them with your practice as part of their medical record.

- Remind members of their rights and responsibilities related to advance directives, which include but are not limited to:
 - Inform contracting providers that they refuse treatment
 - Expect providers to honor their decision if they accept the responsibility and the consequences of that decision
- Members are encouraged (but not required) to:
 - Complete an advance directive, such as a living will and provide it to the contracting plan providers; and
 - Have someone help make decisions and give another person the legal responsibility to make decisions about medical care on their behalf.

BlueMedicare Health Plan Availability

The table below shows where our BlueMedicare health plans are available. New counties for 2023 are shown in blue.

Name	Where Available
BlueMedicare Classic HMO	Bay, Brevard, Broward, Charlotte, Citrus, Clay, Collier, Duval, Escambia, Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Martin, Miami-Dade, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Polk, Santa Rosa, Sarasota, Seminole, St. Johns, St. Lucie, and Sumter counties
BlueMedicare Classic Plus HMO	Bay, Citrus, Escambia, Okaloosa, Santa Rosa, and Walton counties
BlueMedicare Premier HMO	Brevard, Broward, Charlotte, Clay, Collier, Duval, Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Miami-Dade, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie, and Sumter counties
BlueMedicare HMO Saver	Broward, Hillsborough, Miami-Dade, Orange, Osceola, Palm Beach, Pinellas, and Polk counties

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Name	Where Available
BlueMedicare Choice PPO	Statewide
BlueMedicare Select PPO	Bay, Broward, Charlotte, Collier, Duval, Escambia, Highlands, Hillsborough, Lee, Manatee, Marion, Orange, Osceola, Palm Beach, Pinellas, Santa Rosa, and St. Lucie counties
BlueMedicare Value PPO	Alachua, Bay, Brevard, Broward, Calhoun , Charlotte, Citrus, Clay, Collier, Duval, Escambia, Flagler, Franklin , Gadsden , Hernando, Highlands, Hillsborough, Indian River, Jefferson , Lake, Lee, Leon, Liberty , Manatee, Martin, Marion, Miami-Dade, Nassau, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Santa Rosa, Seminole, St. Johns, St. Lucie, Sumter and Sarasota, Volusia, Walton, and Wakulla counties
BlueMedicare Patriot PPO	Bay, Brevard, Clay, Duval, Escambia, Hillsborough, Lake, Marion, Nassau, Okaloosa, Orange, Pasco, Pinellas, Santa Rosa, St. Johns, Sumter and Walton counties
BlueMedicare Complete HMO D-SNP for members eligible for both Medicare and Medicaid	Brevard, Broward, Charlotte, Clay, Collier, Duval, Escambia , Hernando, Hillsborough, Lake, Lee, Manatee, Marion, Miami-Dade, Okaloosa , Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Santa Rosa , Sarasota, Seminole, St. Lucie, Sumter, and Walton counties

Medicare Member Annual Enrollment

If your patients ask you how to enroll in a Florida Blue Medicare Advantage or prescription drug plan, the chart below provides important open enrollment details.

Plans	How to Shop and Enroll	Enrollment Dates For 2023
Medicare	<p>Find a local Florida Blue Medicare agency.</p> <p>Visit a Florida Blue Center.</p> <p>Visit floridablue.com/medicare.</p> <p>The Medicare member services information number is 1-800-926-6565 (TTY 1-800-955-8770). Patients who are not Florida Blue Medicare members should call 1-800-601-9465 (TTY 1-800-955-8770).</p>	October 15, 2022 – December 7, 2022

Important Reminders

- Ask your patients for a copy of their member ID card at each visit and verify

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eligibility and benefits electronically through Availity^{®1} at [availity.com](https://www.availity.com).

- Please make sure you update or confirm information is accurate for all providers in your practice each calendar quarter at [availity.com](https://www.availity.com) so patients can find you when they search our online provider directory.
- For details about our health plans, referral and authorization requirements and billing guidelines, refer to the provider manual at [floridablue.com/providers](https://www.floridablue.com/providers), and select **Manual for Physicians and Providers**.

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