

## Prior Authorizations:

### New Email Address for Sending Us Medicare Members' Procedure-Related Photos

As part of the prior authorization process, there are some medical procedures that require us to review procedure-related member photographs. Effective immediately, Florida Blue Medicare has a **new email address specifically for Medicare members' procedure-related photos** needed for prior authorization. When submitting your *Medicare members'* photos, please be sure to send them to this new email address:

[MedicareProviderPictures@BCBSFL.com](mailto:MedicareProviderPictures@BCBSFL.com)

In the past you have sent these types of photos for both Medicare and commercial members to [PRSMRStateWidePictures@BCBSFL.com](mailto:PRSMRStateWidePictures@BCBSFL.com). This email will now be used exclusively for our *commercial members'* procedure photos.

Some examples of procedures that may require photos for our Medical Review team for evaluation and authorization include:

- Blepharoplasty/brow surgical procedures
- Cranial orthosis as a treatment for plagiocephaly assessment
- Panniculectomy and abdominoplasty assessment
- Upper eyelid surgical procedures

Thank you in advance for using the new Medicare email for your Medicare members' photos and continuing to use the existing PRSMR email address for your commercial members' photos.