

Skip the phone calls and wait times with online mental health booking

Find a mental health provider and directly schedule into in-network care using Lucet's online booking tool. The tool guides you step-by-step to help you navigate your mental health journey with confidence, find the care that is right for you, and book an appointment with an available provider- anytime, anywhere.

Convenient online booking



Instant access

Browse available providers and appointment slots in real-time.



Convenient 24/7 scheduling

Browse and book appointments anytime, even when the provider office is closed.



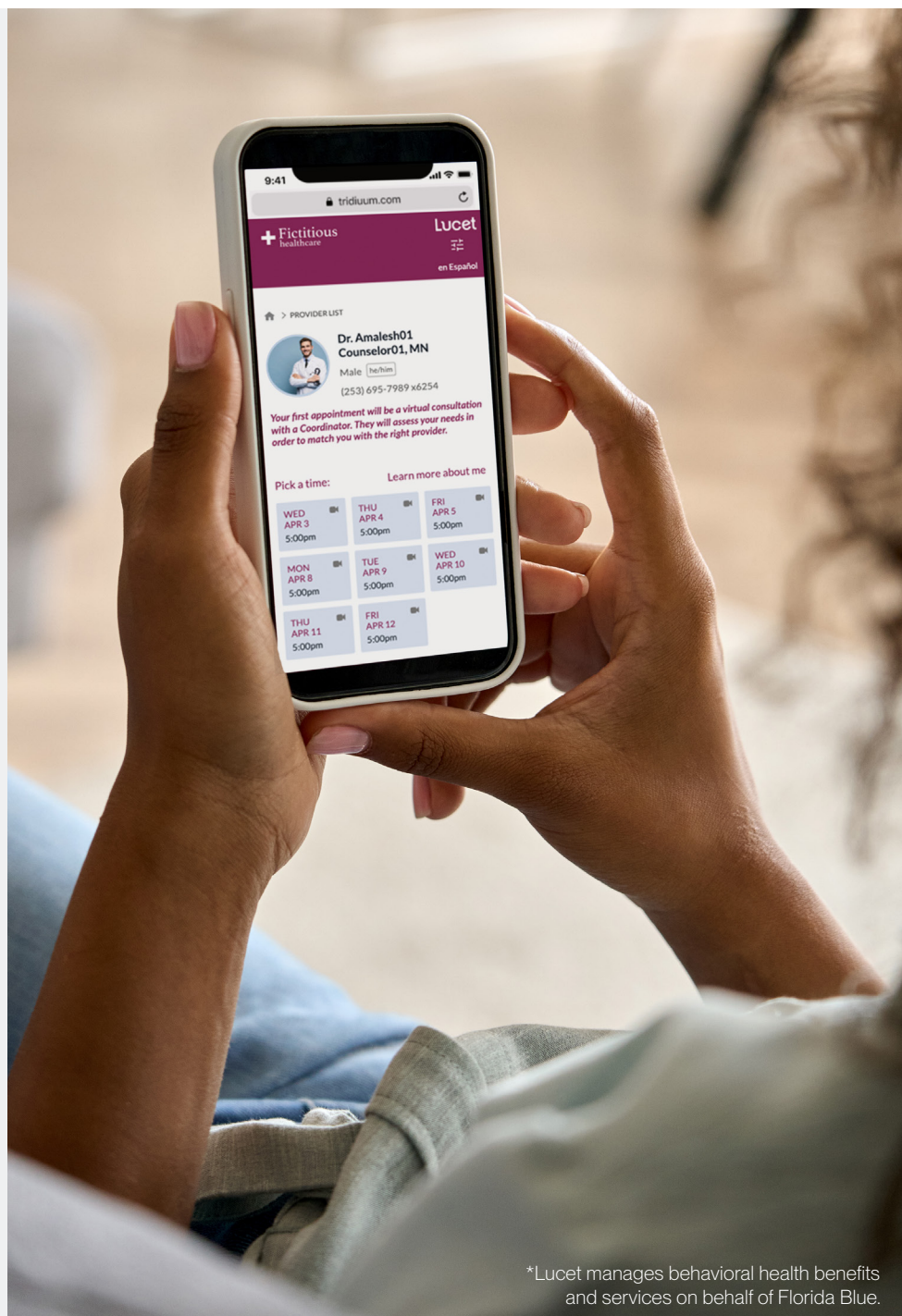
Quick and easy

Simply follow the prompts that will guide you through the booking process to ensure you find the provider and appointment slot that works best for you.



24/7 Support

Lucet's team is available 24/7 if you need help or have any questions along the way.



Connect Now!

ssportal.bcbstf.com/sso/saml2/Member/Lucet

*Lucet manages behavioral health benefits and services on behalf of Florida Blue.

How to Access Online Booking

1. Log in to Lucet's Online Booking through the Florida Blue member portal
2. Answer a few questions to help you find providers who can meet your needs
3. Browse through the list of providers and their availability. You can use the filter options to narrow your search.
4. Pick a provider and time slot that suits you best.
5. Review your selection and confirm your appointment.

FAQ

What type of providers can I find and book appointments with?

You can find and book appointments with a variety of mental health providers, including therapists, psychologists, psychiatrists, and counselors. Each provider's profile will indicate their specialty, qualifications and areas of focus.

What kind of assessment questions will I have to answer?

You will be asked a few questions about your needs, preferences and overall wellbeing. This helps us match you with the most suitable providers. We prioritize your privacy and ensure that all personal information and health data is secure and protected.

Are there any costs associated with using Lucet's Online Booking?

No, there are no additional costs for using the online booking tool. Lucet manages behavioral health benefits and services on behalf of Florida Blue.



◆ Let's connect you to mental health care, today.

Lucet's team of behavioral health professionals are here to help you navigate your mental health journey with confidence. Whether you are looking for immediate care or do not know where to start, we will guide you through every step.

Florida Blue contracts with New Directions Behavioral Health, L.L.C., (d/b/a Lucet), and its affiliates, to provide behavioral health services. Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.



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