

Introducing Lucet's Behavioral Health Provider Scheduling Tool for Eligible Members

Eligible members can now find mental health providers more easily and directly schedule in-network care using Lucet's online booking tool. Lucet manages behavioral health benefits and services on behalf of Florida Blue.

This new online booking tool helps eligible members with step-by-step guidance, allowing them to book an appointment with an available in-network provider anytime, anywhere. It is offered at no additional cost to our fully insured commercial and Medicare Advantage health plan members.

Eligible members can browse a list of available in-network mental health providers, including therapists, psychologists, psychiatrists, and counselors. Each provider's profile indicates their specialty, qualifications, and areas of focus. Appointment slots are updated in real-time and can be booked 24 hours a day, seven days a week.

Your eligible patients can access Lucet's online behavioral health provider appointment scheduling tool through a link located in the Florida Blue member portal. After logging into their Florida Blue member account, they can select *Find Care*, and navigate to *Behavioral & Mental Health* to access the tool link.

We encourage you to review and share the [flyer](#) about Lucet's online behavioral health provider appointment scheduling tool with your eligible patients. This flyer also includes a QR code they can scan for easy access to the tool.

For more information about Lucet, visit LucetHealth.com.