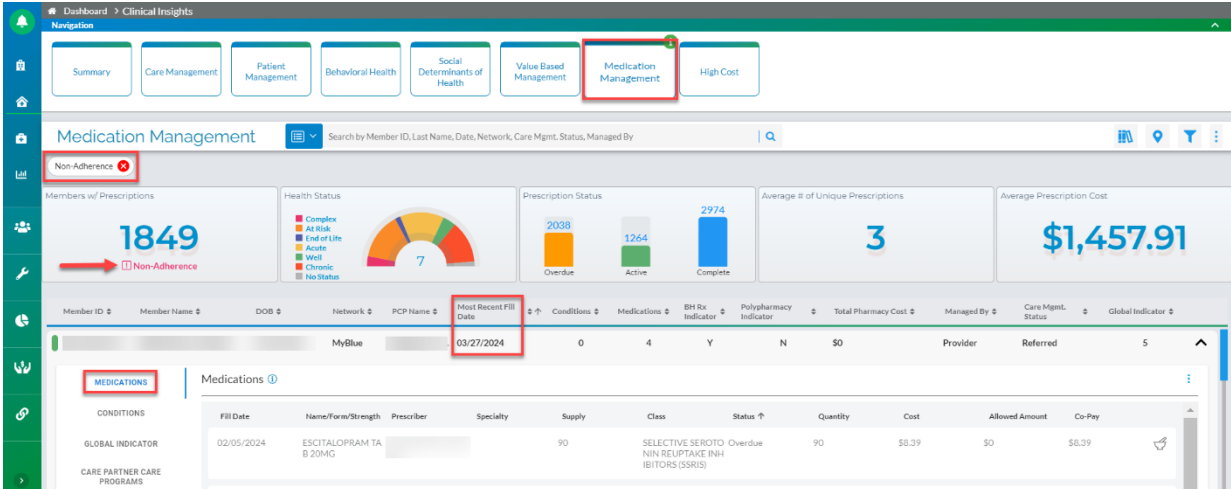# Medication Management View Updates in Provider Portal

We are pleased to share the latest enhancements to our Provider Portal in the ProviderVista platform for your Florida Blue commercial patients. In December, we introduced the Medication Management view under *Clinical Insights*, which allows users to access a comprehensive overview of members' medications. Four additional data points have been added to the Medication Management view: drug expansion, non-adherence filter, polypharmacy flag, and behavioral prescription indicator.

Drug Expansion

Prior to the drug expansion, the Medication Management view displayed medications related to diabetes, cholesterol, hypertension, and insulin. It now includes more than 500 drug classes. This increases the number displayed in the average number of unique prescriptions tile and average prescription cost tile.

Non-Adherence Filter

When the *Non-Adherence* filter is selected within the *Members with Prescription* tile, it displays patients who are not adhering to at least one active prescription based on the prescription claims data and the most recent refill due date. The filter shows the exact medication(s) the member is not adhering to in the drill-in view. Members who do not have a non-adherence flag are classified as adherent, meaning they have their active medications. Days spent in inpatient and nursing facilities are excluded from the adherence calculation to avoid those members from appearing non-adherent.

ProviderVista > Clinical Insights > Medication Management

Polypharmacy Flag

A polypharmacy flag column has been added. It displays a "Y" for "yes" or "N" for "no," depending on the member's number of active medications. Members with at least eight active medications, each uniquely defined by our drug reference specifications, will display a "Y." An "N" indicates the member has seven or fewer active medications.

ProviderVista > Clinical Insights > Medication Management

Behavioral Prescription Indicator Column

The behavioral prescription (BH RX) indicator column has been added to identify members who have been prescribed a medication for behavioral disorders. "Y" or "N" indicate whether the member has or does not have a behavioral prescription.

ProviderVista > Clinical Insights > Medication Management

These Medication Management enhancements allow you to access a comprehensive overview of your commercial members' medications to better understand prescription patterns and costs. These updates also help you encourage treatment adherence and provide personalized and effective care to improve patient health outcomes.

Need Access to Our Provider Portal?

Simply ask your Availity®[1] Primary Access Administrator (PAA) to select the Provider Portal role in your profile. You will find the Provider Portal tile in the Florida Blue or Truli for Health Payer Space. As a reminder, ProviderVista and Provider Link educational materials, including frequently asked questions and a user's guide, are in the Florida Blue Learning Center in the Florida Blue and Truli for Health Payer spaces on Availity.com.

[1]Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity.com.