



October 2, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Florida Blue and Truli for Health Providers

NATURAL DISASTERS/HURRICANES

Hurricane Season Continues

Summer has ended but hurricane season continues through November 30. Keep these reminders in mind in case a natural disaster occurs. Please remember to accept member ID cards from Florida Blue and Truli for Health members. We are providing other important reminders and guidelines to follow during these types of events. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCG) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com/providers/news/bulletins-and-faqs) under *Medical and Pharmacy Policies and Guidelines, What's New*. The October 1, 2025 revisions include, but are not limited to, a new **Khindivi** MCG for replacement therapy in pediatric patients ages 5 and older with adrenocortical insufficiency. This update also shows a new **Yeztugo** MCG for pre-exposure prophylaxis (PrEP) in patients at risk for HIV acquisition. Many other MCG changes are listed. [Learn more>>](#)

Commercial Specialty Pharmacy Network Changes Coming January 2026

We are expanding our specialty network with the Advocate+ Pharmacy Match program through Free Market Health to better serve our members and help lower their costs. Beginning **January 1, 2026**, there will be changes to how you send specialty pharmacy prescriptions for Florida Blue and Truli for Health members with commercial plans. [Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

PCP Notification Tool with ADT Information Offered in Availity Essentials

The Primary Care Physician (PCP) Notification tool in Availity Essentials is available to our providers registered with Availity. This tool alerts the PCP to their patient's admission, discharge, and transfer (ADT) hospital events, capturing data from facilities already connected in sharing ADT information through Availity. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Influenza Vaccination for Infants: HEDIS Best Practices

As part of our commitment to improve health outcomes for your patients, we are highlighting the importance of the influenza vaccination in infants, as supported by the Healthcare Effectiveness Data and Information Set (HEDIS) guidelines. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Authorization Process Change for Sleep Study Program

Effective **December 29, 2025**, prior authorizations for the Sleep Study program for all commercial and Medicare Advantage members is moving from CareCentrix to Availity AuthAI, a health care automation platform. [Learn more>>](#)

For Florida Blue Providers Only

HEALTH CARE PLANS - MEDICARE ADVANTAGE

Updated Category for Medicare Advantage Part B Step Therapy

We have updated our Part B Step Therapy programs. Effective October 1, 2025, one category was updated for the Part B Step Therapy program for BlueMedicare Medicare Advantage plans. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Closing HEDIS Quality Care Gaps with Patient-Reported Diabetic Eye Exam Results

The Eye Exam in Patients with Diabetes HEDIS quality measure is a crucial aspect of comprehensive diabetes care. These screenings detect early signs of retinopathy and help prevent vision loss for patients with diabetes. Documenting completed eye exams helps close quality care gaps and improves HEDIS performance. [Learn more>>](#)

Every Reading Counts: Your Contribution to Better Blood Pressure Outcomes

As a clinician, you play a vital role in improving health outcomes and helping patients achieve their goals, particularly in managing blood pressure to prevent heart attacks and strokes. Proper documentation helps enhance patient care. [Learn more>>](#)

Mark Your Calendar for Florida Blue's Next HEDIS Innovations Webinar on October 28

Register now for our final 2025 HEDIS Innovations Webinar on Tuesday, October 28, 2025. This session will focus on Glycemic Status for Patients with Diabetes and Controlling High Blood Pressure quality measures, as well as coding opportunities. CME credit is available. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Change in Medicare Post Acute Care Program Management

Management of the Florida Blue Medicare Post Acute Care program has transitioned from CareCentrix to Florida Blue Utilization Management. We are sharing important reminders about this transition. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.