



February 2024

Keep Your Information Up to Date in CAQH Important Reminder for Physicians

If you join a group practice or relocate from another state, you must update your information on the Council for Affordable Quality Healthcare (CAQH) website. The CAQH Provider Data Portal allows health care providers to easily self-report information required by health plans, hospitals, and other organizations. This data is used for credentialing, recredentialing, and other key functions.

Why Keeping Your Information Up to Date is Important

Florida Blue, Florida Blue Medicare, and Truli for Health use the CAQH Provider Data Portal for credentialing and recredentialing providers. The database serves as a source for provider information nationwide and helps reduce duplicate requests for credentialing application documents. It also ensures provider data is current. Updated information is immediately available to organizations authorized by the provider.

If your group practice information is not current on CAQH during the recredentialing process, your profile will receive a “non-responder” designation. This means your agreement with us could be impacted because your credentialing information is not current. You must re-attest to your CAQH information every 120 days for your profile to remain current.

To update your information in CAQH, log in to their website at proview.caqh.org.

If you have questions about our credentialing process, please call the Network Management Service Unit at 1-800-727-2227 and select “Contract Inquiries.”

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