

## **Health Assessments Offered to Commercial Patients Who May be at Risk for Chronic Conditions**

We are offering comprehensive health assessments to your high-risk Florida Blue Commercial PPO and HMO patients at no additional cost to them. These assessments, conducted via telehealth, are designed to complement the care you already provide your patients.

### **What You Need to Know**

Emcara Health<sup>1</sup>, one of our care partners, will be conducting these screenings on our behalf. Their nurse practitioners will be reaching out to your Florida Blue Commercial patients to schedule the health assessments at no additional cost to the member. The screenings are offered in the patient's home as a virtual visit.

You will receive a copy of the patient's assessment results. Please add it to the patient's medical record and schedule any follow-up appointments needed.

Your Florida Blue Commercial patients who qualify for these telehealth assessments will receive letters and postcards to offer this service. In addition, they will be contacted by phone to schedule appointments with the nurse practitioner. We hope you will encourage your patients to take advantage of this valuable opportunity.

For more information, please contact the ACA Risk Adjustment Operations Team via email at: [ACAProspective@bcbsfl.com](mailto:ACAProspective@bcbsfl.com).

<sup>1</sup>Emcara Health is an independent company contracted to facilitate health assessments and provide health and wellness information for Florida Blue and Florida Blue HMO members.