

Bluemail



December 19, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks ([Learn more>>](#)) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

For Florida Blue and Truli for Health Providers

SEASON'S GREETINGS

May this special time of year bring you joy and peace as you reflect on the meaningful difference you make in the lives of those you care for. Thank you for your commitment and dedication to delivering exceptional care to our members. We look forward to your continuous engagement in the coming year so together we can help people and communities achieve better health.

Warmest wishes,
Florida Blue

Editor's Note: Distribution of *Bluemail* will resume in 2025. Watch for our next issue slated for January 9, 2025.

COMMUNITY RESOURCES

New Caregiver Resources for Your Patients

While being a caregiver can be rewarding, the role can also cause a variety of emotional and physical health issues. These can range from depression, anxiety, fatigue, weakened immunity, high blood pressure, sleeplessness, and much more. As you care for patients who are caregivers, keep in mind the caregiver support resources available to them. We encourage you to share these resources with your patients.

[Learn more>>](#)

PHARMACY

Best Practices for Pharmacy Prior Authorization Requests

Prescribers often submit more pharmacy prior authorization (PA) requests during the first few months of the year. This is usually due to changes in prescription coverage, formulary modifications, and new benefit year renewal requirements. We encourage you to submit pharmacy PA requests early for your Florida Blue commercial and Medicare patients. We are sharing some best practices to assist you. [Learn more>>](#)

Commercial and Other Pharmacy Program Updates Effective January 1, 2025

The latest changes to our pharmacy programs will apply January 1, 2025. These updates affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

Genoa Pharmacy Now In Network for Dispensing and Administering LAI Drugs

Genoa Healthcare Pharmacy, a provider of long-acting injectable (LAI) antipsychotic and substance use disorder drugs and services, is now in our network for both dispensing *and administering* these drugs in Florida locations. [Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Monthly and quarterly, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at FloridaBlue.com under *Medical and Pharmacy Policies and Guidelines, What's New*. The December 15, 2024 updates include, but are not limited to, the **Ocrevus** MCG to include the new subcutaneous administered product Ocrevus Zunovo. This update also shows the **Fabhalta** MCG, to include the treatment of immunoglobulin A nephropathy (IgAN). Many other MCG updates are listed. [Learn more>>](#)

Reminder of In-Network Specialty Pharmacies

We are reminding providers to use our in-network specialty pharmacies for members with Florida Blue commercial, Florida Blue Medicare, and Truli for Health plans. With in-network specialty pharmacies, members can obtain medications at the lowest out-of-pocket costs. [Learn more>>](#)

For Florida Blue Providers

ADMINISTRATIVE NEWS

Teladoc No Longer In Network for Medicare and myBlue Members Starting January 2025

Eligible Florida Blue Medicare and myBlue members continue to have access to virtual visits and may schedule virtual appointments. Effective January 1, 2025, however, Teladoc will no longer be in network for members with these plans. [Learn more>>](#)

BILLING AND CODING

Important Updates to Medicare Part B Drug Prior Authorization HCPCS Codes

Our Medicare Part B Drug prior authorization Healthcare Common Procedure Coding System (HCPCS) codes have been updated, effective December 1, 2024. [Learn more>>](#)

HEALTH CARE PLANS - MEDICARE ADVANTAGE

New BlueMedicare PPO Policy for Diabetes Glucose Monitors and Supplies

On January 1, 2025, a new policy will change how members in BlueMedicare PPO Medicare Advantage health plans obtain their diabetes glucose monitors, associated supplies, and insulin administered by pump. These products will still be covered under the medical (Durable Medical Equipment) benefit but will be distributed by in-network retail and home delivery pharmacies. [Learn more>>](#)

New Categories for Medicare Advantage Part B Step Therapy

Florida Blue Medicare has updated five categories of the Part B Step Therapy program. Three new categories have also been added. These changes apply to Florida Blue Medicare HMO and PPO plans, effective January 1, 2025. [Learn more>>](#)