

July 2024

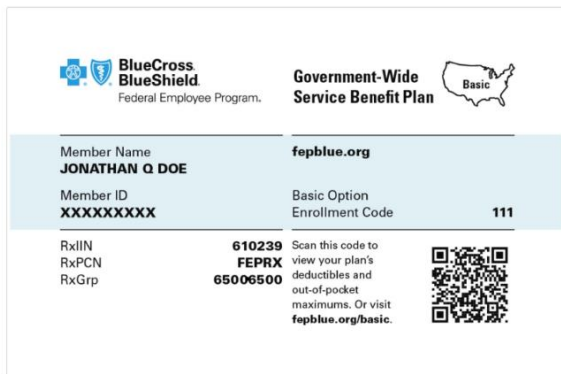
## Federal Employee Program

### New Member ID Cards for FEP Blue Basic and Blue Standard Options


The Blue Cross and Blue Shield Federal Employee Plan<sup>®</sup> (FEP) has updated its member ID cards to reflect new out-of-pocket (OOP) maximums for FEP Blue Basic and Blue Standard members for benefit year 2024. New ID cards have been mailed to new enrollees, FEP Blue Basic and Blue Standard members, and members enrolled in the new FEP Medicare Prescription Drug Program (MPDP). The contract holder and the family members on the contract will each receive their own new FEP Member ID card. Members should start using the new ID cards as soon as they receive them to access medical and pharmacy benefits.

The new ID cards also include a QR code that directs members to [FEPblue.org](http://FEPblue.org). There, members can find current benefit year information, such as their plan deductibles and OOP maximums. Additional contact numbers are on the back of the cards.

#### Sample FEP Blue Basic Option Member ID:



**BlueCross BlueShield**  
Federal Employee Program.

**Government-Wide Service Benefit Plan** 

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Member Name: **JONATHAN Q DOE**  
Member ID: **XXXXXXXXXX**

**fepblue.org**  
Basic Option Enrollment Code: **111**

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RxBIN: **610239**  
RxPCN: **FEPDRX**  
RxGrp: **65006500**

Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit [fepblue.org/basic](http://fepblue.org/basic).




**BlueCross BlueShield**  
Federal Employee Program.

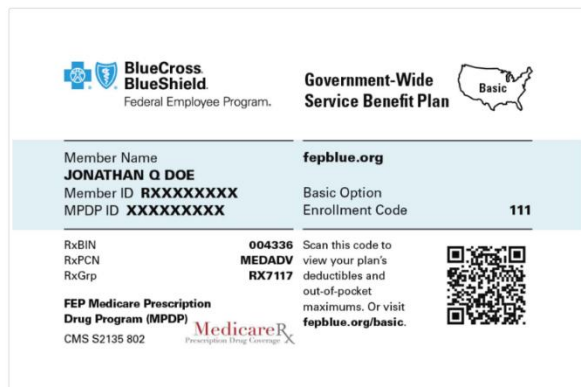
**www.fepblue.org/contact-us**

Customer Service: **receive from ID card file**  
Precertification: **receive from ID card file**  
Mental Health/Substance Use Disorder Precertification: **receive from ID card file**  
Retail Pharmacy: **800-624-5060**  
Mail Service Pharmacy: **800-262-7890\***  
Specialty Drug Pharmacy: **888-346-3731**  
Overseas Assistance Center: **804-673-1678**  
Nurse Line: **888-258-3432**  
General Information: **800-411-BLUE (2583)**  
(Members Only)


This card is used to obtain covered benefits under the Blue Cross and Blue Shield Service Benefit Plan Basic Option. You MUST use Preferred providers to get benefits. Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500 if precertification is not obtained. For instructions, call the local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will obtain precertification for you. Certain other services require prior approval. Please consult your benefit Brochure for more information. Use of this card constitutes acceptance of the terms and conditions in the Service Benefit Plan Brochure (RI 71-005) for the applicable contract year, which is the only legal description of benefits.

\*Available Only if Member has Medicare Part B as Primary Coverage

#### Sample FEP Blue Basic Option with MPDP Member ID:



**BlueCross BlueShield**  
Federal Employee Program.

**Government-Wide Service Benefit Plan** 

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Member Name: **JONATHAN Q DOE**  
Member ID: **RXXXXXXXXX**  
MPDP ID: **XXXXXXXXXX**


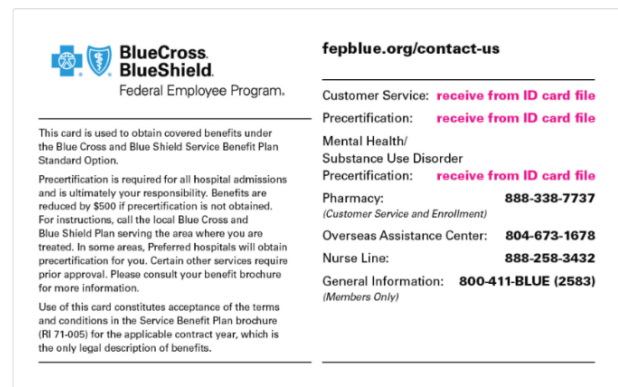
**fepblue.org**  
Basic Option Enrollment Code: **111**

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RxBIN: **004336**  
RxPCN: **MEDADV**  
RxGrp: **RX7117**

Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit [fepblue.org/basic](http://fepblue.org/basic).

**FEP Medicare Prescription Drug Program (MPDP)**  
CMS S2135 802 

**BlueCross BlueShield**  
Federal Employee Program.


**fepblue.org/contact-us**

Customer Service: **receive from ID card file**  
Precertification: **receive from ID card file**  
Mental Health/ Substance Use Disorder Precertification: **receive from ID card file**  
Pharmacy: **888-338-7737**  
(Customer Service and Enrollment)  
Overseas Assistance Center: **804-673-1678**  
Nurse Line: **888-258-3432**  
General Information: **800-411-BLUE (2583)**  
(Members Only)


This card is used to obtain covered benefits under the Blue Cross and Blue Shield Service Benefit Plan Standard Option. Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500 if precertification is not obtained. For instructions, call the local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will obtain precertification for you. Certain other services require prior approval. Please consult your benefit brochure for more information. Use of this card constitutes acceptance of the terms and conditions in the Service Benefit Plan brochure (RI 71-005) for the applicable contract year, which is the only legal description of benefits.

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

## Sample FEP Blue Standard Option Member ID:



**BlueCross BlueShield**  
Federal Employee Program.

**Government-Wide Service Benefit Plan** 


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Member Name: **JONATHAN Q DOE**

Member ID: **XXXXXXXXXX**

RxBIN: **610239**  
RxPCN: **FEPRX**  
RxGrp: **65006500**

Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit [fepblue.org/standard](http://fepblue.org/standard).




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**fepblue.org**

Standard Option Enrollment Code: **104**



**BlueCross BlueShield**  
Federal Employee Program.

**www.fepblue.org/contact-us**

Customer Service: **receive from ID card file**

Precertification: **receive from ID card file**

Mental Health/Substance Use Disorder Precertification: **receive from ID card file**

Retail Pharmacy: **800-624-5060**

Mail Service Pharmacy: **800-262-7890**

Specialty Drug Pharmacy: **888-346-3731**

Overseas Assistance Center: **804-673-1678**

Nurse Line: **888-258-3432**

General Information: **800-411-BLUE (2583)**  
*(Members Only)*

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This card is used to obtain covered benefits under the Blue Cross and Blue Shield Service Benefit Plan Standard Option. Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500 if precertification is not obtained. For instructions, call the local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will obtain precertification for you. Certain other services require prior approval. Please consult your benefit Brochure for more information.

Use of this card constitutes acceptance of the terms and conditions in the Service Benefit Plan Brochure (RI 71-005) for the applicable contract year, which is the only legal description of benefits.

## Sample FEP Blue Standard Option with MPDP Member ID:



**BlueCross BlueShield**  
Federal Employee Program.

**Government-Wide Service Benefit Plan** 

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Member Name: **JONATHAN Q DOE**

Member ID: **RXXXXXXXXX**

MPDP ID: **XXXXXXXXXX**

RxBIN: **004336**  
RxPCN: **MEDADV**  
RxGrp: **RX7117**

Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit [fepblue.org/standard](http://fepblue.org/standard).





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**fepblue.org**

Standard Option Enrollment Code: **104**

**FEP Medicare Prescription Drug Program (MPDP)**  
CMS S2135 801 



**BlueCross BlueShield**  
Federal Employee Program.

**fepblue.org/contact-us**

Customer Service: **receive from ID card file**

Precertification: **receive from ID card file**

Mental Health/Substance Use Disorder Precertification: **receive from ID card file**

Pharmacy: **888-338-7737**  
*(Customer Service and Enrollment)*

Overseas Assistance Center: **804-673-1678**

Nurse Line: **888-258-3432**

General Information: **800-411-BLUE (2583)**  
*(Members Only)*

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This card is used to obtain covered benefits under the Blue Cross and Blue Shield Service Benefit Plan Standard Option. Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500 if precertification is not obtained. For instructions, call the local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will obtain precertification for you. Certain other services require prior approval. Please consult your benefit brochure for more information.

Use of this card constitutes acceptance of the terms and conditions in the Service Benefit Plan brochure (RI 71-005) for the applicable contract year, which is the only legal description of benefits.

Information on the new Member ID Cards can be found on [FEPblue.org/what's.new](http://FEPblue.org/what's.new). If your patients have questions about their benefits and claims, they may contact our Customer Service team for help at 1-800-333-2227 (TTY users, call 711). We are available Monday – Thursday from 8 a.m. – 6 p.m. and Friday from 9 a.m. – Noon ET. Members may also visit [FEPblue.org](http://FEPblue.org) for more information.

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

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