

**January 2025**




## Federal Employee Program New Postal Employee Member ID Cards for Blue Basic, Standard, and Blue Focus


This month, Florida Blue will begin mailing all active and retired United States Postal Service employees enrolled in the Federal Employee Program® (FEP) updated identification cards with new enrollment codes. The back of the updated ID cards will display a new dedicated customer service phone number as well as other relevant contact numbers. This change will not impact the current network or existing benefits, and all covered services will remain consistent with current FEP policies.

Postal employees can access current benefit year information, including plan deductibles and out-of-pocket maximums, by navigating to [FEPBlue.com](http://FEPBlue.com) or scanning the QR code on the member ID card.




An updated ID card will be sent to new and existing members of the following plans: Blue Standard, Blue Basic, and Blue Focus. Those who receive an updated ID card may use it immediately to access medical and pharmacy benefits. See examples of updated ID cards below.


### FEP Blue Standard Member ID:

 BlueCross BlueShield Federal Employee Program.	<b>Government-Wide Service Benefit Plan</b>	
<a href="http://fepblue.org">fepblue.org</a>		
Member Name <b>JONATHAN Q DOE</b>	FEP Blue Standard™ Enrollment Code <b>33D</b>	
Member ID <b>XXXXXXXX</b>		
RxIN RxPCN RxGrp	<b>610239</b> <b>FEPRX</b> <b>65006500</b>	
Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit <a href="http://fepblue.org/standardpostal">fepblue.org/standardpostal</a> .		

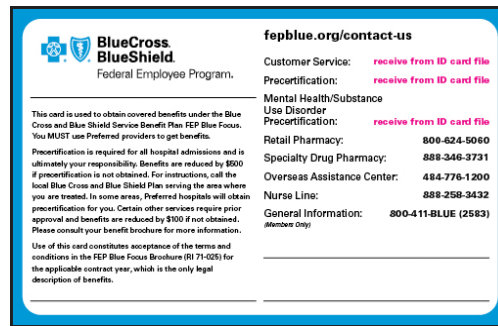
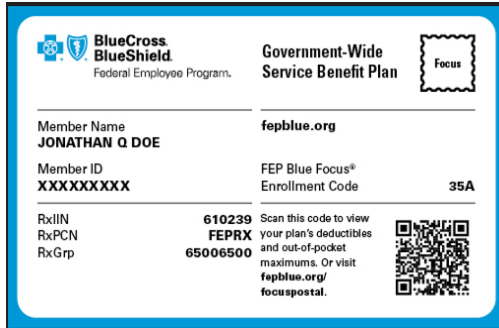
 BlueCross BlueShield Federal Employee Program.	<b>fepblue.org/contact-us</b>
Customer Service: <b>receive from ID card file</b> Precertification: <b>receive from ID card file</b>	
Mental Health/Substance Use Disorder Precertification: <b>receive from ID card file</b>	
Retail Pharmacy: <b>800-624-5060</b> Specialty Drug Pharmacy: <b>888-346-3731</b> Overseas Assistance Center: <b>484-776-1200</b> Nurse Line: <b>888-258-3432</b> General Information: <b>800-411-BLUE (2583)</b> <i>(Member Only)</i>	
<small>This card is used to obtain covered benefits under the Blue Cross and Blue Shield Service Benefit Plan FEP Blue Basic. You MUST use Preferred providers to get benefits. Precertification is required for all hospital admissions and is ultimately your responsibility. Benefits are reduced by \$500 if precertification is not obtained. For instructions, call the local Blue Cross and Blue Shield Plan serving the area where you are treated. In some areas, Preferred hospitals will obtain precertification for you. Certain other services require prior approval. Please consult your benefit brochure for more information.</small>	
<small>Use of this card constitutes acceptance of the terms and conditions in the Service Benefit Plan Brochure (R1 71-020) for the applicable contract year, which is the only legal description of benefits.</small>	

### FEP Blue Basic Member ID:

 BlueCross BlueShield Federal Employee Program.	<b>Government-Wide Service Benefit Plan</b>	
<a href="http://fepblue.org">fepblue.org</a>		
Member Name <b>JONATHAN Q DOE</b>	FEP Blue Basic™ Enrollment Code <b>33A</b>	
Member ID <b>XXXXXXXX</b>		
RxIN RxPCN RxGrp	<b>610239</b> <b>FEPRX</b> <b>65006500</b>	
Scan this code to view your plan's deductibles and out-of-pocket maximums. Or visit <a href="http://fepblue.org/basicpostal">fepblue.org/basicpostal</a> .		

 BlueCross BlueShield Federal Employee Program.	<b>fepblue.org/contact-us</b>
Customer Service: <b>receive from ID card file</b> Precertification: <b>receive from ID card file</b>	
Mental Health/Substance Use Disorder Precertification: <b>receive from ID card file</b>	
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## FEP Blue Focus Member ID:



To access images of the additional member ID cards with the Medicare Prescription Drug coverage, please [click here](#).

Information on the updated member ID cards can be found on [FEPBlue.org/what's new for 2025](http://FEPBlue.org/what's new for 2025).

If your patients have questions about their benefits and claims, they may contact our Customer Service team at 1-800-333-2227 (TTY users, call 711), Monday – Thursday, 8 a.m. – 6 p.m. and Friday 9 a.m. – noon, ET. Members may visit [FEPBlue.org](http://FEPBlue.org) and [FEPBlue.org/what's new for 2025](http://FEPBlue.org/what's new for 2025) for more information.