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PAYMENT POLICY ID NUMBER: 10-002

Original Effective Date: 03/25/2010

Revised: 03/09/2023

After Hours and Weekend Care

THIS PAYMENT POLICY IS NOT AN AUTHORIZATION, CERTIFICATION, EXPLANATION OF BENEFITS, OR A GUARANTEE OF PAYMENT, NOR DOES ITSUBSTITUTE FOR OR CONSTITUTE MEDICAL ADVICE. ALL MEDICAL DECISIONS ARE SOLELY THE RESPONSIBILITY OF THE PATIENT AND PHYSICIAN. BENEFITS ARE DETERMINED BY THE GROUP CONTRACT, MEMBER BENEFIT BOOKLET, AND/OR INDIVIDUAL SUBSCRIBER CERTIFICATE IN EFFECT AT THE TIME SERVICES WERE RENDERED. THIS PAYMENT POLICY APPLIES TO ALL LINES OF BUSINESS AND PROVIDERS OF SERVICE. IT DOES NOT ADDRESS ALL POTENTIAL ISSUES RELATED TO PAYMENT FOR SERVICES PROVIDED TO FLORIDA BLUE MEMBERS AS LEGISLATIVE MANDATES, PROVIDER CONTRACT DOCUMENTS OR THE MEMBER'S BENEFIT COVERAGE MAY SUPERSEDE THIS POLICY.

DESCRIPTION:

Florida Blue may provide additional reimbursement for physicians for seeing patients that may otherwise be required to seek care in emergency room or urgent care settings. This policy describes the reimbursement for after hours and weekend care in addition to basic services provided in the office setting.

REIMBURSEMENT INFORMATION:

Florida Blue will provide compensation to physicians for after hours and weekend care provided in an office setting for CPT® code 99050 and 99051, when the basic service being rendered is eligible for reimbursement. Procedures 99050 and 99051 are to be reported in addition to the basic service. Evening hours are defined as after 5:00 p.m.

CPT® codes 99053, 99056, 99058 and 99060 are not separately reimbursable and are considered included in the allowance of other services.

CPT® codes 99050 and 99051 were designed as codes for use by physicians to obtain reimbursement for having an office open to render services after regularly scheduled office hours or during scheduled evening, weekend, or holiday office hours. Therefore, these codes are not reimbursed when submitted with Virtual Visits.

BILLING/CODING INFORMATION:

The following codes may be used to report after hours and weekend care:

CPT® Coding

| 99050 | Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (eg, holidays, Saturday, or Sunday), in addition to basic service |
|-------|--|
| 99051 | Service(s) provided in the office during regular scheduled evening, weekend, or holiday office hours, in addition to basic service |
| 99053 | Service(s) provided between 10:00 PM and 8:00 AM at 24-hour facility, in addition to basic service |
| 99056 | Service(s) typically provided in the office, provided out of the office at request of patient, in addition to basic service |
| 99058 | Service(s) provided on an emergency basis in the office, which disrupts other scheduled office services, in addition to basic service |
| 99060 | Service(s) provided on an emergency basis, out of the office, which disrupts other scheduled office services, in addition to basic service |

RELATED MEDICAL COVERAGE GUIDELINES OR PAYMENT POLICIES:

B-Status Codes 10-004 Virtual Visits 20-069

REFERENCES:

- 1. American Medical Association, Current Procedural Terminology (CPT®), Professional Edition
- 2. CMS, Medicare Physician Fee Schedule Relative Value File http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/PhysicianFeeSched/PFS-Relative-Value-Files.html

GUIDELINE UPDATE INFORMATION:

| 03/25/2010 | New Policy |
|------------|---|
| 04/25/2010 | 99058 no longer eligible for separate reimbursement |
| 06/29/2010 | Updated definition of evening hours |
| 05/02/2011 | Updated definition of evening hours |
| 04/13/2012 | Replace Blue Cross Blue Shield Florida with Florida Blue |
| 03/15/2016 | Minor revisions to Reimbursement Information and defined "Evening Hours" |
| 03/09/2017 | Annual Review – no changes |
| 03/15/2018 | Annual Review |
| 03/28/2019 | Annual Review – removed paragraphs regarding services before and after 01/01/2017; no material changes |
| 03/12/2020 | Annual Review |
| 03/11/2021 | Annual Review: Statement added in "Reimbursement Information" section indicating CPT® codes 99050 and 99051 are not reimbursed with Virtual Visits. |

| 03/17/2022 | Annual Review – No changes |
|------------|--|
| 03/09/2023 | Annual Review – References reviewed and updated. |

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