

Bluemail



January 25, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

PHARMACY

Pharmacy Updates to Commercial Plans' Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The January 15, 2024 updates include, but are not limited to, the **Vascular Endothelial Growth Factor Inhibitors for Ocular Neovascularization** MCG with inclusion of Eylea HD, and the new indication for Vabysmo for the treatment of macular edema following retinal vein occlusion. The **Botulinum Toxins** MCG update includes the use of Daxxify for the treatment of cervical dystonia. Many other updates are listed. [Learn more>>](#)

For Florida Blue Providers Only

COMPLIANCE

CMS to Conduct National Audit to Identify Improper Medicare Advantage Payments

The Centers for Medicare and Medicaid Services (CMS) will perform a Part C Improper Payment Measure audit related to our Medicare Advantage plans. This audit will help ensure risk-adjusted payments are accurate for the 2022 benefit year. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Helping Members Adhere to Antidepressant Medication as Prescribed

We are contacting select Federal Employee Program (FEP) members prescribed antidepressants to promote adherence and emphasize the importance of taking them as indicated. See how you can help your patients with this effort. [Learn more>>](#)

Promoting Statin Medication Adherence in Patients With Cardiovascular Disease

Starting next month, we will contact select FEP members diagnosed with clinical atherosclerotic cardiovascular disease to promote statin medication adherence. Emphasizing the importance of routinely taking statin cholesterol medication is key. We are sharing more tips on how you can help your patients with this effort. [Learn more>>](#)

Encouraging Follow-Up Reviews After Emergency Department and Other Visits

Through the year, we will contact select FEP members to encourage follow-up assessments within 30 days after an emergency department visit, acute inpatient, and observational stay. You can also help your patients understand the importance of a follow-up visit. Additional information about this effort is available. [Learn more>>](#)

MEDICARE STARS

2024 Medicare Advantage Annual Provider Quality Bonus Program

The annual quality bonus program's terms and conditions are available. New this year, the bonus program is open to *all in-network* primary care provider groups *contracted with any* of our Medicare Advantage products for the performance year. [Learn more>>](#)

SELF-SERVICE TOOLS

Attention Passport Users: Passport is Retiring – Its Tools Will Be Available in Provider Portal

On **February 19, 2024**, the Passport application system in Availity will be retired and its tools made available for use in our Provider Portal. If you do not currently use our Provider Portal, you must request access. [Learn more>>](#)