Florida Blue Adds New
Credentials Verification Organization for
Enhanced Support of Credentialing Services

To support our credentialing operations, we are expanding our partnership with Credentials Verification Organizations (CVO) to offer additional streamlined credentialing solutions. Effective **August 16, 2023,** in addition to Medversant Technologies (Medversant), you may be contacted by Verisys Corporation (Verisys) for requests related to credentialing and/or re-credentialing. Both **Verisys** and **Medversant** are authorized CVO agents of Florida Blue and will be supporting this process for us.

This heightened support ensures a continuous focus on efficiencies, accuracy and timeliness of our credentialing and provider data maintenance process. This also supports the National Committee for Quality Assurance (NCQA) standards of ensuring our provider directories have the most accurate and current data for our members to learn about providers, including education, board certifications and specialties. Members rely on this key data available through our online provider directories to find the providers they need.

What You Need to Know
You may receive requests for information or be contacted directly by Verisys or Medversant on behalf of Florida Blue for credentialing and recredentialing services. It is important to provide timely responses to the CVO that contacts you to complete your credential or recredential verification process without delays.

The Council for Affordable Quality Healthcare's (CAQH) Universal Credentialing Data Source is used for professional providers requesting participation in our networks. CAQH offers an efficient online application process and follows NCQA standards for recredentialing every three years. Please be sure to review and re-attest to the accuracy of your information at least every 120 days to expedite the credentialing process.

If you are a facility or ancillary provider requesting participation, you will receive a Florida Blue Credentialing Application for the initial or recredentialing process.

Our goal is to offer an efficient credentialing and recredentialing process and continue to enhance our operational efficiencies to better support you. We will continue to share status updates of your application through our normal communication channels.

For questions, please contact the Network Management Services Unit at 1-800-727-2227.

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

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