



September 21, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

## For Truli for Health and Florida Blue Providers

### MEDICARE STARS

#### **Dual Eligible Special Needs Plan Model of Care Training for Medicare Advantage HMO Provider Groups Due September 30, 2023**

Health care providers and staff who deliver care to Dual Eligible Special Needs Plan (D-SNP) members and are contracted by managed care organizations, such as Florida Blue Medicare, are required by the Centers for Medicare & Medicaid Services to receive basic training on the D-SNP Model of Care. To ensure compliance, your provider group must complete this course and submit the required attestation **by September 30, 2023**. [Learn more>>](#)

### NATURAL DISASTERS / HURRICANES

#### **Hurricane Season Continues Through November. Important Guidelines to Know.**

In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health . [Learn more>>](#)

### PHARMACY

#### **Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available**

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the Commercially insured are updated and published at FloridaBlue.com under *Medical and Pharmacy Policies and Guidelines, What's New*. The **September 15, 2023** updates include, but are not limited to, the new **Vyjuvek** MCG for the treatment of wounds in members with Dystrophic Epidermolysis Bullosa with a mutation in the collagen type VII alpha 1 chain (COL7A1) gene. This update also shows two new MCGs, **Epkinly and Columvi**, for use with patients who have diffuse large B-cell lymphoma and other types of lymphomas. Many other MCG updates are listed. [Learn more>>](#)

## SELF-SERVICE TOOLS

### **Self-Service Portal Update: Access Will Pause Until Provider Profile is Validated**

Federal legislation initiated last year, requires all providers, health care facilities, and suppliers to regularly verify (or update) profile information for provider directories – even if nothing has changed. Starting **September 28, 2023**, you will only be able to advance in our provider self-service portal in Availability **after** you have validated your profile information by the quarterly deadline. [Learn more>>](#)

## For Florida Blue Providers Only

### FEDERAL EMPLOYEE PROGRAM

#### **Helping Patients Maintain a Good Childhood Immunization Status**

We are reaching out to patients with children aged 2 and younger insured under the Blue Cross and Blue Shield Federal Employee Program about the importance of regular well-child visits and immunizations. They will be encouraged to make sure their children get the recommended immunizations on or before their second birthday to support preventive care and wellness.

[Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are independent licensees of the Blue Cross and Blue Shield Association.