



Bluemail



November 30, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

For Truli for Health and Florida Blue Providers

PHARMACY

Commercial and Other Pharmacy Program Updates, Effective January 1, 2024

The latest changes to our pharmacy programs, effective January 1, are now available. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

SELF-SERVICE TOOLS

Attention Passport Users:

Passport Is Retiring. Its Tools Will Be Available in Provider Portal

On **January 15, 2024**, the Passport application system in Availity will be retired and its tools made available for use in our Provider Portal. If you do not currently use our Provider Portal, you must request access. [Learn more>>](#)

For Florida Blue Providers Only

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Cardiology Management Program for Medicare Advantage Members

Frequently Asked Questions

Starting January 1, 2024, New Century Health will manage utilization of cardiovascular services on our behalf. Details on how and where to submit your requests along with other information are available in Frequently Asked Questions. A prior authorization code list for cardiovascular services is also provided. [Learn more>>](#)