



September 23, 2021

For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of Aug. 25, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

ADMINISTRATIVE NEWS

Fall Campaign to Kickoff for Medical Records Request

As required by the Centers for Medicare & Medicaid Services (CMS), Florida Blue Medicare will soon begin medical records requests for our Medicare Advantage members. Requests will cover encounter dates Jan. 1, 2020 through July 31, 2021. Requests will be submitted by Florida Blue Medicare or one of our three vendors. [Learn more>>](#)

PHARMACY

Commercial and Other Pharmacy Updates Effective Oct. 1, 2021

Several changes to Florida Blue's pharmacy programs will become effective Oct. 1, 2021. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

Changes in Rx Coverage for Select Drugs as of Oct. 1, 2021

Florida Blue coverage for a number of medical pharmacy drugs (certain biosimilars and Feraheme) will change Oct. 1, 2021. These changes do not affect members on Medicare or the Federal Employee Program® (FEP). [Learn more>>](#)

Ivermectin Will Require Prior Authorization Beginning Sept. 22, 2021

Florida Blue will require prior authorization for brand Stromectol and generic Ivermectin tablets beginning Sept. 22, 2021. This will not affect members on Medicare or FEP. [Learn more>>](#)

SELF-SERVICE TOOLS

Verifying or Updating Your Provider Directory Profile Information Is Important

Keeping your profile information up to date helps our members find you when they search our directories for in-network providers. Please be sure to update or confirm information is accurate for all providers in your practice by Sept. 30, 2021. The process is secure, quick and easy. Effective Jan. 1, 2022, federal legislation will require all providers to verify and update their profile information each calendar quarter in order to remain listed in online provider directories. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Open Enrollment Starts Soon for Individuals and Families

Open enrollment for 2022 health coverage begins soon, and your patients may have questions about health plans for the coming year. They may want information for themselves or for family and friends who do not have health coverage. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

FEP COVID-19 Vaccine \$50 Incentive Is Extended

Our \$50 incentive offer to Federal Employee Program® (FEP) members who receive at least one COVID-19 vaccine dose has been extended through Dec. 31, 2021. [Learn more>>](#)