
November 2022

Relaxed Prior Authorizations and Relaxed Referral Requirements for Florida Blue, Florida Blue Medicare, and Truli Patients Affected by Hurricane Ian and Hurricane Nicole Are Ending

To help expedite care during the aftermath of the storms, we relaxed referral and prior authorization requirements for patients who needed your care. The following benefit exceptions will end later this month on **November 28, 2022**:

- **Relaxed prior authorizations** for Medicare and Commercial patients
- **Relaxed referral requirements** for Commercial patients

Relaxation of referral requirements for Medicare Advantage patients continue due to the COVID-19 public health emergency.

All services are still subject to medical necessity review and benefit limitations when the claim is submitted.

To obtain authorizations or prior approvals:

- Authorizations, prior approvals and admission certifications can be entered and verified electronically through Availity^{®1}.
- If you are unable to verify or enter these online, contact our utilization management center at **1-800-955-5692**.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity's website at [availity.com](https://www.availity.com).

HMO coverage is offered by Truli for Health, Florida Blue HMO, and Florida Blue Medicare, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.