



March 20, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at FloridaBlue.com > for providers > news > bulletins-and-faqs.

For Florida Blue and Truli for Health Providers

PHARMACY

Help Your Patients Save Money at the Pharmacy With Real-Time Benefit Check

Selecting the most appropriate and cost-effective prescription drugs for your Florida Blue commercial, Florida Blue Medicare, and Truli for Health patients is easier with the Real-Time Benefit Check tool. It connects directly with Prime Therapeutics and works through the e-prescribe function of your electronic medical record system. [Learn more>>](#)

Limited Distribution and Specialty Pharmacy Network Updates, Effective April 1

We are sharing the latest updates to our Limited Distribution Drugs (LDD) medication list, effective April 1, 2025. If participating specialty pharmacies are unable to dispense these drugs, your patients in a Florida Blue commercial or Truli for Health plan can obtain them through our LDD network. [Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at FloridaBlue.com under *Medical and Pharmacy Policies and Guidelines, What's New*. The March 15, 2025 changes include, but are not limited to, the new **Ryonicil** MCG for the treatment of steroid refractory acute graft-versus-host disease in pediatric patients. This amendment also includes the addition of the subcutaneous administered product, Opdivo Qvantig, to the **Opdivo** MCG. Many other MCG updates are listed. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Frequently Asked Questions for Risk Adjustment Medical Record Requests

Medical records requests are a critical component of the risk adjustment process for Affordable Care Act (ACA) plans. These frequently asked questions explain some of the reasons we ask you for patient medical records. [Learn more>>](#)

PHARMACY

New Process for Viscosupplements

On March 1, 2025, we introduced a new process for obtaining viscosupplements when CVS/Caremark is unable to fulfill a request for your patients in a BlueMedicare PPO Medicare Advantage health plan. CVS/Caremark will no longer stock most viscosupplements, requiring providers to explore alternative options. [Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

Authorizations Entry Option Replaces Manual Entry of Provider Information in Availity

On March 15, 2025, the Availity Essentials manual provider entry field in the Authorizations tool was upgraded for easier use and greater efficiencies. In the authorization workflow, instead of manually typing in the search field, you will now use the *Find a Provider* feature and select the correct choice. [Learn more>>](#)

Valuable Insights Available in Your Summary Dashboard

The Practice Summary Dashboard in ProviderVista provides a comprehensive overview of your Florida Blue commercial patient population. Within this tool, you can find Florida Blue member demographics, information on access to care, and more. The dashboard allows you to filter data by location, provider name, year, month, and quarter. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Sign Up for Florida Blue's Next HEDIS Innovations Webinar on April 29

Join us for our next webinar on April 29, 2025. You will hear best practices and the latest on the Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB) and Use of Imaging Studies for Low Back Pain (LBP) measures. Continuing medical education (CME) credit is available. [Learn more>>](#)

QUALITY - MEDICARE STARS

Announcing the Florida Blue Medicare 2025 Provider Quality Bonus Program

We are pleased to share details of our 2025 Medicare Advantage Provider Quality Bonus Program. This will be available in our provider portal on March 22, 2025. Eligible provider groups may receive an annual bonus for delivering care that results in positive clinical outcomes for Florida Blue Medicare Advantage HMO and PPO patients. [Learn more>>](#)

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