

Bluemail



October 17, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

For Florida Blue and Truli for Health Providers

NATURAL DISASTERS / HURRICANES

Important Updates for Members in Select Counties Affected by Hurricane Milton

We are giving special consideration to Florida Blue, Florida Blue Medicare, and Truli for Health members in select counties impacted by Hurricane Milton. If you are a provider in an impacted area – or a provider outside the impacted area and are caring for patients in counties affected – please read this important informational update. [Learn more>>](#)

PHARMACY

Help Your Patients Save Money at the Pharmacy With Real-Time Benefit Check

Selecting the most appropriate and cost-effective prescription drugs for your Florida Blue commercial, Florida Blue Medicare, and Truli for Health patients is easier with the Real-Time Benefit Check tool. It connects directly with Prime Therapeutics and works through the e-prescribe function of your electronic medical record system. [Learn more>>](#)

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The October 15, 2024 updates include, but are not limited to, a revision to the **Vyvgart Hytrulo** MCG for the treatment of chronic inflammatory demyelinating polyneuropathy (CIDP). The modification also includes a revision to the **Furoscix** MCG, to remove the NYHA Class II/III classification. Many other MCG updates are listed. [Learn more>>](#)

PUBLIC HEALTH

Remind Your Patients to Get Their Flu Shot

Flu season is here, and we have several member and community outreach initiatives underway to help reduce the number of office visits, emergency room visits, and hospitalizations due to influenza (flu). We appreciate your efforts to remind patients about the importance of getting the flu vaccine to help our communities stay healthy and safe. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Improving Patients' Health Through HEDIS Quality Measures: AAB, CWP, LBP, and URI

To help promote positive health outcomes for your patients, we are highlighting some important Healthcare Effectiveness Data and Information Set (HEDIS) quality measures. These include the Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB), Appropriate Testing for Pharyngitis (CWP), Use of Imaging Studies for Low Back Pain (LBP), and Appropriate Treatment for Upper Respiratory Infection (URI). [Learn more>>](#)

Mark Your Calendars for Florida Blue's Next HEDIS Innovations Webinar on October 29

Be sure to register for our next webinar on October 29, 2024. We will share best practices and the latest on the Statin Therapy for Patients with Cardiovascular Disease (SPC) and Asthma Medication Ratio (AMR) HEDIS measures. [Learn more>>](#)

SELF-SERVICE TOOLS

Reminder About New Prior Authorizations User Experience and Attachments Feature in Availity Essentials

There is a new user interface to streamline the Florida Blue and Truli for Health prior authorization process in Availity Essentials, including the ability to add attachments. The process for delegated vendor submissions remains the same. [Learn more>>](#)

For Florida Blue Providers

HEALTH CARE PLANS - MEDICARE

Updates to Medicare Advantage Part B Step Therapy, Effective October 1

Florida Blue Medicare has updated its Part B Step Therapy programs. Effective October 1, two new categories, **Immune Globulins and Iron Supplementation Agents**, and one updated category, **Complement Inhibitors** to include **PiaSky**, were added to the Part B Step Therapy program for BlueMedicare Medicare Advantage plans. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Urge Your Patients with Diabetes to Complete Their Annual Eye Exam

To help improve HEDIS rates for diabetic retinal eye exams, please encourage your patients with diabetes to have their eyes examined by an ophthalmologist annually. We also ask you to collect and report eye exam information with the Current Procedural Terminology Category II codes in this bulletin. [Learn more>>](#)