

HHS-HCC Risk Adjustment: Complementary Health Assessments Offered to Members with Florida Blue Commercial Plans

Risk adjustment, a component of the Affordable Care Act, helps align payments to health plans with the risk characteristics of people enrolled in each plan. Accurate risk adjustment relies on comprehensive, face-to-face health assessments of patients. These assessments result in appropriate medical record documentation and diagnosis coding.

Telehealth and In-Home Assessments

From August through December of this year, we will offer **telehealth and in-home health assessments** to our members with commercial PPO and HMO plans who have Health and Human Services Hierarchical Condition Categories (HHS-HHC) conditions. The assessment will be offered through Emcara Health.

The purpose of the assessment is to reach patients who have not had a Risk Adjustment (RA)-eligible visit with a doctor in the current calendar year. They will be offered the opportunity to schedule a visit with an Emcara nurse practitioner in the comfort of their own home.

There is no extra cost for the member to complete the assessment which is intended to complement care provided by a primary care physician (PCP).

Emcara's nurse practitioners will contact members on our behalf to schedule and conduct health assessments.

How You Can Help

The assessment results will be shared with each member's PCP. **We encourage you to follow-up with your patients** after you receive results for your Florida Blue members with commercial plans.

Emcara Health is an independent company contracted to facilitate health assessments and provide health and wellness information for Florida Blue and Florida Blue HMO members.

Florida Blue is an independent licensee of the Blue Cross and Blue Shield Association.

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