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Bluemail



May 07, 2021

For Florida Blue and Truli for Health Providers

COVID-19 SPECIAL ALERTS

COVID-19 Update as of April 29, 2021

In response to the coronavirus disease (COVID-19), we have made additional process updates which are now in place for our Commercial, Affordable Care Act (ACA), Medicare Advantage, Federal Employee Program® (FEP) and Truli for Health lines of business. **The Florida state of emergency has been extended through June 26, 2021.** We will keep you informed as information changes. **Note: For easy reference, new updates are noted in red throughout the communication.** [Learn more>>](#)

COVID-19 Provider Billing Guidelines

To ensure proper, timely reimbursement, please submit claims using the provider billing guidelines in the link below. Please check these guidelines regularly as they will be updated as needed. [Click here](#) and select **COVID-19 Provider Billing Guidelines**.

Johnson & Johnson / Janssen Vaccine Fact Sheets Updated with Information on TTS

The Food and Drug Administration amended the emergency use authorization of the Johnson & Johnson / Janssen COVID-19 vaccine to include information about thrombosis-thrombocytopenia syndrome or TTS. The Johnson & Johnson / Janssen fact sheets for [vaccine recipients](#)

[or caregivers](#) and for [health care providers](#) have been revised to include information about the risk of this syndrome and the symptoms associated with it.

We understand the pause of the Johnson & Johnson / Janssen vaccine may result in some of your patients being hesitant about receiving a COVID-19 vaccine. That is why we encourage our members to visit with you about any concerns they may have. We also have a variety of educational materials on floridablue.com/covid19/vaccine to help our members and the community understand that vaccinations are critical in helping us fight COVID-19 so we can safely return to normal activities.

ADMINISTRATIVE NEWS

May Updates to Availity Gateway will Improve Processing Experience

Updates to the Availity^{®1} Gateway, effective May 15, 2021, will enable you and other users to identify and resolve data issues before the claim enters our system. This eliminates the need for several other administrative activities. [Learn more>>](#)

PHARMACY

Fee Schedule Changes Coming for Certain J and Q Code Drugs

We are updating the participating physician fee schedules for certain J and Q code drugs. The changes will affect most participating physicians who administer these drugs for claims with a date of service on or after July 1, 2021. The bulletin has a list of drugs affected. [Learn more>>](#)

For Florida Blue Providers Only

QUALITY / HEDIS / CAHPS

Medicare Risk Adjustment Spring Campaign for Medical Record Request Kicks Off

The Centers for Medicare & Medicaid Services requires Medicare Advantage plans to document certain diagnoses for plan members. Starting May 2021, Florida Blue Medicare will begin our spring campaign requesting 2020 encounter dates. [Learn more>>](#)

¹Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.