



Bluemail



November 17, 2023

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

THANK YOU, FLORIDA BLUE PROVIDERS!

We appreciate the opportunity to share important information with you every two weeks through *Bluemail*. We strive to provide helpful communications to you regularly and hope you have found *Bluemail* to be a reliable source you can count on for the latest provider news and updates.

Did you know?

You may update your communication preferences by using the self-service tools at [Availity.com](https://www.availity.com). You can add email addresses for new hires and remove outdated contact information. This will ensure your staff continues to receive important and timely news.

Thank you for being part of our valued provider network. We appreciate you!

Sincerely,
Florida Blue Provider Communications Team

For Truli for Health and Florida Blue Providers

PHARMACY

Updates to our Commercially Insured Medical Coverage Guidelines for Pharmacy Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The **November 15, 2023** updates include, but are not limited to, the new **Ycanth** MCG for the treatment of molluscum contagiosum. This update also shows the new **Izervay** MCG, which includes the use for geographic atrophy secondary to age-related macular degeneration (AMD).

Starting January 1, 2024, pharmacies or members may contact you due to the **discontinuation of Flovent HFA and Diskus**. For our commercial plans, the preferred agents to switch your patients to include **Fluticasone HFA inhaler, Arnuity Ellipta, Asmanex, and Qvar**. [Learn more>>](#)

SELF-SERVICE TOOLS

Attention Passport Users

Passport is Retiring. Its Tools will be available in Provider Portal

On **January 15, 2024**, the Passport application system in Availity will be retired and its tools made available for use in our Provider Portal. If you do not currently use our Provider Portal, you must request access. [Learn more>>](#)

Update to Acupuncture Benefits Display in Availity E&B Tool

The Eligibility and Benefits (E&B) tool has been updated with Acupuncture **benefit type 64** in the dropdown field. Users may now select this benefit type on the Availity E&B screen for acupuncture benefits. [Learn more>>](#)

For Florida Blue Providers Only

COMPLIANCE

D-SNP Model of Care: Medicare Advantage HMO Provider Group Training is Due

Health care providers and staff who deliver care to Dual Eligible Special Needs Plan (D-SNP) members and are contracted by managed care organizations, such as Florida Blue Medicare, are *required* by CMS to receive basic training on the D-SNP Model of Care. **Although we asked you to complete the training by the end of October, it is not too late** for your provider group to complete this course and submit the required attestation to remain compliant. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Antibiotic Awareness Week is November 18-24, 2023

For one week, health care organizations and providers are asked to help raise awareness on the appropriate use of antibiotics and reduce the threat of antibiotic resistance. The Centers for Disease Control and Prevention is urging health care professionals to prescribe antibiotics only when medically necessary to help fight antibiotic resistance. [Learn more>>](#)

HEALTH CARE PLANS (MEDICARE ADVANTAGE)

Modivcare is the New Transportation Vendor for Medicare Advantage D-SNP Members

In 2024, Modivcare will be available to provide transportation for Florida Blue Medicare Advantage D-SNP members through a ride-scheduling service. This is specifically for D-SNP members who get unlimited, one-way, non-emergency medical transportation to approved locations as part of their benefits. [Learn more>>](#)

Diabetes Screening May Help Patients on Antipsychotic Medications

Antipsychotic medications can increase the risk for diabetes, especially among older patients. Following guidelines for **Diabetes Screening for Members on Antipsychotic Medications** and **Antipsychotic Medication Compliance for Patient with Schizophrenia** may help improve outcomes for members of any age with behavioral health conditions. [Learn more>>](#)

MEDICARE STARS

The Importance of Using CPT II Codes

CPT II coding is critical for closing care gaps aligned with the Healthcare Effectiveness Data and Information Set. CPT II codes help implement interventions that improve health outcomes and may reduce the need to submit medical records. A **CPT II spot bonus** for new claims that meet certain requirements is available through the end of the 2023 calendar. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.