



October 16, 2025

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks ([Learn more>>](#)) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Florida Blue and Truli for Health Providers

BILLING AND CODING

Service Facility ID Now Required for Professional Claims

All Florida Blue providers (and non-participating providers) are required to include the Service Facility National Provider Identifier **or** the Florida Blue Service Facility ID on professional claims billed in a facility setting. This applies to all hospital and facility professional claims for Florida Blue and Truli for Health lines of business, except for Medicare crossover and Medicaid. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCG) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The October 15, 2025 revisions include, but are not limited to, a new **Imaavy** MCG for the treatment of generalized myasthenia gravis. This modification also shows the addition of biosimilars to the **Prolia/Xgeva** MCG. The preferred biosimilar agents include Jubbonti, Stoboclo, Wyost, and Osenvelt. Many other MCG updates are listed. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Closing HEDIS Care Gaps with Patient-Reported HbA1c Results

If a patient has completed a diabetes hemoglobin (HbA1c) screening outside your practice, their self-reported results can be used to close the Healthcare Effectiveness Data and Information Set (HEDIS) gap when properly documented in the medical record. [Learn more>>](#)

PROVIDER SELF-SERVICE TOOLS

Stay Informed Through Our Provider Portal Communications

Ensuring you have access to important information and reminders to help you deliver exceptional care to your patients is essential. In addition to *Bluemail* – delivered every two weeks to your inbox, the GuideWell Provider Portal (ProviderVista and Provider Link) offers several other channels for receiving communications. Be sure to check our Portal's banners, News and Announcements, Resource Links, and the Communications Center regularly for the latest news, updates, and reports. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Under 65 Open Enrollment Starts November 1 for Individuals and Families

The Open Enrollment Period for Individuals Under 65 (IU65) health care coverage for 2026 is November 1, 2025 through January 15, 2026. Your patients may have questions about 2026 health care coverage for themselves or family and friends who do not have health coverage. We are sharing ways they may receive help on choosing the right plan for their budget while meeting their health care needs.

[Learn more>>](#)

QUALITY / HEDIS / CAHPS

Register to Attend Florida Blue's Next HEDIS Innovations Webinar on October 28

Join us for our final 2025 HEDIS Innovations Webinar on Tuesday, October 28, 2025. You will hear best practices and the latest on Glycemic Status for Patients with Diabetes and Controlling High Blood Pressure quality measures, as well as coding opportunities. Continuing medical education (CME) credit is available. [Learn more>>](#)