

**March 9, 2023**

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > providers > news > bulletins-and-faqs.

## For Truli for Health and Florida Blue Providers

### PHARMACY

#### **Commercial and Other Pharmacy Program Updates, Effective April 1, 2023**

Updates to our pharmacy programs become effective on April 1. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List. [Learn more>>](#)

### PUBLIC HEALTH / PANDEMICS / COMMUNITY CRISES

#### **COVID-19 Public Health Emergency Expected to End Soon**

For the past three years, we have shared changes to many of our processes and policies due to the COVID-19 public health emergency (PHE). As a reminder, some of the flexibilities applied during the pandemic have ended. Other changes remain in place, but we expect some will end when the PHE officially expires. We continue to update you per the guidelines and policies in use during the PHE including important HIPAA telehealth reminders. [Learn more>>](#)

## For Florida Blue Providers Only

### BILLING AND CODING

#### **myBlue HMO Plan Highlights to Help Reduce Claims/Coding Errors**

The myBlue HMO plan is closely managed and requires referrals and coordination of access to care by the primary care physician. This bulletin features some unique requirements of myBlue we want to emphasize to help reduce claims/coding errors. [Learn more>>](#)