

New User Experience for Prior Authorizations Coming to Availity Essentials Updates Include Ability to Add Attachments

Starting in late August, you will experience a more streamlined Florida Blue prior authorizations process in Availity Essentials™. An improved user interface will launch as part of the existing workflow to optimize your user experience. Additionally, a new interface for Truli for Health (Truli) prior authorizations will be available in September.

The new interface will have an updated look and consolidated features for faster entry. With fewer screens and fields, the process to request prior authorizations will be more efficient.

The updates will include the location of the Current Procedural Terminology (CPT) code field, now at the top of the form, and the submission progress bar, which will be on the right side of the screen.

You will not need to do anything differently to access the new user interface. Simply log into [Availity Essentials](#), select Patient Registration, and navigate to the Authorizations & Referrals tool as usual to get started. Once you select Florida Blue or Truli for Health in the payer dropdown menu, the new user interface will open. Also, Availity AuthAI continues to be available for you to use – the same way you use it today.

New Attachment Capabilities for Prior Authorizations

You will also be able to attach as many as 20 supporting documents with your Availity authorization submissions. Attachments can be up to 20 MB each as long as the combined total of documents does not exceed the 100 MB maximum. This new feature will allow you to drag and drop multiple attachments, just as you can within Availity AuthAI. A variety of attachment types will be accepted, including .pdf, .jpg, .tiff, .docx, and .xlsx.

Please note, there are no changes to the processes for delegated vendor authorization submissions. The attachments enhancement is only applicable to Availity authorization submissions.

You can find more information about the new Prior Authorization interface, including details about the attachments feature, in the Availity Learning Center Forum or under the Help & Training dropdown.