

# Bluemail



June 13, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

## For Truli for Health and Florida Blue Providers

### NATURAL DISASTERS / HURRICANES

#### Remember These Important Guidelines During Hurricane Season

In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health. [Learn more>>](#)

### PHARMACY

#### Commercial and Other Pharmacy Program Updates, Effective July 1, 2024

The following changes to our pharmacy programs become effective July 1, 2024. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List.

[Learn more>>](#)

### QUALITY / HEDIS / CAHPS

#### FAQs About the HEDIS Antidepressant Medication Management Measure

Learn more about the HEDIS Antidepressant Medication Management Measure. These FAQs can help our members, your patients, on their health care journey. [Learn more>>](#)

#### Coding Newsletter Examines Annual Wellness Visits

The initial preventive physical exam, annual wellness visit, and subsequent physicals share many similarities. Knowing the differences is vital to accurate coding. Review the recently updated newsletter for the latest. [Learn more>>](#)

#### ICD-10-CM Updates as of April 1, 2024

The latest ICD-10-CM updates impact index entries, tabular entries, instructional notes, and official coding guidelines. Because coding manuals were published in October 2023, they do not include these April 1 changes. You can find some of the updates in the April Coding Newsletter. [Learn more>>](#)

## SELF-SERVICE TOOLS

### Medication Management View Updates in Provider Portal

The latest enhancements to the Medication Management view in ProviderVista allow you to access additional data points about members' medications. The drug expansion, non-adherence filter, and other prescription indicators are now available. [Learn more>>](#)

## For Florida Blue Providers Only

## ADMINISTRATIVE NEWS

### Commercial Risk Adjustment Data Validation Calls for Medical Records

We are required to validate the accuracy of our members' risk adjustment data sent to the Centers for Medicare & Medicaid Services (CMS). This ensures chart documentation accurately reflects members' clinical conditions and other information. From July through mid-November 2024, we will be requesting medical records for dates of service in the calendar (benefit) year 2023. [Learn more>>](#)

## COMPLIANCE

### D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups

The Dual Eligible Special Needs Plan (D-SNP) Model of Care has training requirements set by CMS. Health care providers and staff contracted by managed care organizations who deliver care to D-SNP members are required to complete the D-SNP Model of Care basic training. Make plans now to complete the training. [Learn more>>](#)

## FEDERAL EMPLOYEE PROGRAM

### Register Now for Florida Blue's July 30 HEDIS Innovations Webinar

Join us for our next webinar about select HEDIS measures on July 30, 2024. Florida Blue's Federal Employee Program (FEP) Senior Medical Director will share best practices and the latest quality measures for Follow-Up After Emergency Department Visit for Mental Illness (FUM) and Emergency Department Utilization (EDU). [Learn more>>](#)

### Promoting Children's Health Through Childhood Immunization Status (CIS)

We will send members with children 2 years old and younger, insured under the Blue Cross and Blue Shield FEP, a quarterly letter about the importance of regular well-child visits and immunizations.

[Learn more>>](#)

## MEDICARE STARS

### Tips to Enhance Your Medicare Advantage Patients' Experience

Many of your patients may soon receive their 2024 Health Outcomes Survey from CMS. The survey measures various aspects of their care including care received from their providers. Through these tips, you can help positively impact your patients' experience and address issues that matter to them. [Learn more>>](#)

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