



January 23, 2026

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

## For Florida Blue and Truli for Health Providers

### ADMINISTRATIVE NEWS

#### Important Reminder: Keep Your Profile Current to Stay Listed in Our Provider Directories

Federal law requires all providers, health care facilities, and suppliers to regularly verify and update their profile information with payers – even if their information has not changed. If your information is not updated timely, it will be removed from our directories, as required by law. As a reminder, your updates must be made in the Florida Blue Payer Space, Provider Self-Service tool. [Learn more>>](#)

### BILLING AND CODING

#### Update: Service Facility ID Required for Professional Claims

All Florida Blue providers (and non-participating providers) are required to include the Service Facility National Provider Identifier or the Florida Blue Service Facility ID on professional claims billed in a facility setting. This applies to all hospital and facility professional claims for Florida Blue and Truli for Health (Truli) lines of business, except for Medicare crossover and Medicaid. [Learn more>>](#)

### PHARMACY

#### Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCG) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The January 15, 2026 updates include, but are not limited to, a revision to the **Hereditary Angioedema (HAE) Drug Therapy** MCG to include preferred products for prophylaxis of HAE attacks (Andembry, Haegarda, and Orladeyo) and generic icatibant preferred for the treatment of an acute HAE attack. This change also includes a revision to the **Ravicti** MCG to require use of generic glycerol phenylbutyrate. Many other MCG updates are listed. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

## PROVIDER SELF-SERVICE TOOLS

### Stay Informed Through Our Provider Portal Communications

Ensuring you have access to important information and reminders to help you deliver exceptional care to your patients is essential. In addition to *BlueMail* – delivered every two weeks to your inbox – the GuideWell Provider Portal (ProviderVista and Provider Link) offers several other channels for receiving communications. Be sure to check our Portal's banners, News and Announcements, Resource Links, and the Communications Center regularly for the latest news, updates, and reports. [Learn more>>](#)

## For Florida Blue Providers Only

### ADMINISTRATIVE NEWS

#### Record Requests in Support of Audit for Improper Medicare Part C Payments

The Centers for Medicare & Medicaid Services will be conducting a review of Medicare Advantage payments, specifically targeting risk-adjusted payments for 2023 service dates. Florida Blue Medicare will be participating in this audit, which may result in our request for medical records for selected BlueMedicare HMO and PPO patients. [Learn more>>](#)

### QUALITY / HEDIS / CAHPS

#### Announcing Florida Blue's Next Quality Innovations Webinar

We are continuing our Quality Innovations Webinar series in 2026 with the first session on Tuesday, February 24. This Healthcare Effectiveness Data and Information Set educational program will address management of chronic obstructive pulmonary disease and best practices to support effective diabetes care, blood pressure control, and medication adherence. [Learn more>>](#)

#### Boosting Statin Therapy Adherence for Better Health

Statin therapy plays a crucial role in reducing the risk of heart disease, yet many patients may have a lower-than-average compliance rate. We are sharing useful tips to help your patients stick to their statin regimen throughout the new year. [Learn more>>](#)

## UTILIZATION MANAGEMENT AND OTHER PROGRAMS

### Notice of Change to Physician-Administered Drug Program

Effective March 1, 2026, we are expanding select Florida Blue commercial health plans' Physician-Administered Drug Program (PADP) managed by Prime Therapeutics Management ("Prime") Medical Pharmacy Solutions (MPS). As part of this change, we will require preservice reviews for certain drugs prior to administration in the office, home, outpatient hospital, ambulatory surgical center, public health clinic, and rural health clinic settings. [Learn more>>](#)

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## For Truli for Health Providers Only

### UTILIZATION MANAGEMENT AND OTHER PROGRAMS

#### **Notice of Change to Physician-Administered Drug Program**

Truli's PADP managed by Prime MPS is also expanding, effective March 1, 2026. We will require preservice reviews for certain drugs prior to administration in the office, home, outpatient hospital, ambulatory surgical center, public health clinic, and rural health clinic settings. [Learn more>>](#)

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