



Bluemail



September 6, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/for-providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

PHARMACY

Biosimilars Required Before Neulasta/Neulasta OnPro for Commercial Plans

On October 1, 2024, our commercial plans will require the use of the preferred biosimilars prior to covering Neulasta or Neulasta OnPro for members. This only applies to our members in a commercial plan who are newly initiated on treatment. It does not apply to Medicare Advantage plans.

[Learn more>>](#)

Help Your Patients Save Money at the Pharmacy With Real-Time Benefit Check

Selecting the most appropriate and cost-effective prescription drugs for your Florida Blue commercial, Florida Blue Medicare, and Truli for Health (Truli) patients is easier with the Real-Time Benefit Check tool. It connects directly with Prime Therapeutics and works through the e-prescribe function of your electronic medical record system. [Learn more>>](#)

Commercial and Other Pharmacy Program Updates, Effective October 1

The latest changes to our pharmacy programs are effective **October 1, 2024**. These changes affect our preferred drug lists and medication guides, including prior authorization requirements, the Responsible Quantity Program, Responsible Steps, and the Pharmacy Coverage Exclusions List.

[Learn more>>](#)

PUBLIC HEALTH

Remind Your Patients to Get Their Flu Shot

Flu season will be here soon, and we have several member and community outreach initiatives underway to help reduce the number of office visits, emergency room visits, and hospitalizations due to influenza (flu). We appreciate your efforts to remind patients about the importance of getting the flu vaccine to help our communities stay healthy and safe. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Encouraging Your Patients to Complete Preventive Health Screenings

It is important to remind your patients with Florida Blue and Truli commercial plans to complete preventive health screenings. We are sharing information about several active and upcoming 2024 quality campaigns, including eye exam for patients with diabetes, and cancer screenings for breast, cervix, and colon. [Learn more>>](#)

SELF-SERVICE TOOLS

New Prior Authorizations User Experience and Attachments Feature in Availity Essentials

A new user interface launched in August to streamline the Florida Blue prior authorization process in Availity Essentials, including the ability to add attachments. A new interface for Truli prior authorizations will be available in September. The process for delegated vendor submissions remains the same. [Learn more>>](#)

For Florida Blue Providers Only

COMPLIANCE

D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups

The Dual Eligible Special Needs Plan (D-SNP) Model of Care has training requirements set by the Centers for Medicare & Medicaid Services. Health care providers and staff contracted by managed care organizations who deliver care to D-SNP members are required to complete the D-SNP Model of Care basic training. **Be sure to complete the training now.** [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Register now for Florida Blue's Next HEDIS Innovations Webinar on October 29

Join us for our next webinar on October 29, 2024. You will hear best practices and the latest on the Statin Therapy for Patients with Cardiovascular Disease (SPC) and Asthma Medication Ratio (AMR) HEDIS measures. [Learn more>>](#)