



July 14, 2022

For Truli for Health and Florida Blue Providers

COVID-19 SPECIAL ALERTS

Important Update: Monoclonal Antibody Treatment

We have updated our monoclonal antibody coverage based on the latest government guidance. [Learn more>>](#)

ADMINISTRATIVE NEWS

Improving Eligibility and Benefit Transactions with Member ID Card Display

We have simplified how you get a copy of our member's health insurance ID card. An image of their card will now display in Availity¹ when you check their eligibility and benefits (E&B). [Learn more>>](#)

SELF-SERVICE TOOLS

Keep Your Profile Information Current to Stay Listed in Our Provider Directories

Federal legislation that became effective January 1, 2022, requires all providers, health care facilities and suppliers to verify and update their profile information each quarter to remain listed in online provider directories. [Learn more>>](#)

For Florida Blue Providers Only

ADMINISTRATIVE NEWS

Commercial Risk Adjustment Data Validation Calls for Medical Records

From July through mid-November 2022, we may request medical records for dates of service in the calendar (benefit) year 2022. We are required to validate the accuracy of members' risk adjustment data we send to the Centers for Medicare & Medicaid Services (CMS). This ensures chart documentation accurately reflects members' clinical conditions and other information. [Learn more>>](#)

¹Availity LLC is a multi-payer joint venture company. To register or for more information, visit availity.com.

