

Bluemail



March 21, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/for-providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

Thank You Florida Blue Providers

We thank all providers for their resiliency and efforts to navigate through challenges resulting from a recent cybersecurity event that significantly impacted the health care ecosystem. Florida Blue was not directly impacted by the cyberattack, but we are creating awareness of tools available to alleviate the interruption. You have been nimble to explore options to adapt to alternate solutions and avoid access-to-care issues for your patients, our members. We greatly appreciate your support and swift actions. We will continue to share interim solutions you can consider, including submitting paper claims to resume or maintain workflows, though you are encouraged to continue to submit claims electronically. [Learn more>>](#)

SELF-SERVICE TOOLS

Helpful Information About Automated 835 Electronic Remittance Advice Enrollment

The 835 Health Care Electronic Remittance Advice (ERA) enrollment enables providers or other entities to request a Health Insurance Portability and Accountability Act (HIPAA) X12N 835 version 5010A1 ERA transaction from Florida Blue. [Learn more>>](#)

PHARMACY

Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at [FloridaBlue.com](https://www.floridablue.com) under *Medical and Pharmacy Policies and Guidelines, What's New*. The March 15, 2024 updates include, but are not limited to, the new **Adzynma** MCG for enzyme replacement therapy in adults and pediatric patients with congenital thrombotic thrombocytopenic purpura (cTTP). There is also an update to the **Padcev** MCG, with a revision to the use in combination with pembrolizumab for the treatment of locally advanced or metastatic urothelial carcinoma. Many other MCG updates are listed. [Learn more>>](#)

QUALITY / HEDIS / CAHPS

Reminder: See the Latest Updates to Several HEDIS Quality Measures

HEDIS quality measures are a way to gauge performance on important dimensions of care and service. We are revising HEDIS tip sheets with the 2024 measures, which you can find on our provider site. [Learn more>>](#)

For Florida Blue Providers Only

QUALITY / HEDIS / CAHPS

Register Now for Florida Blue's HEDIS Innovations Webinar Coming April 23

Join us for our first webinar in a new series about specific HEDIS measures. On April 23, 2024, Dr. Maria Flaquer, Florida Blue Federal Employee Program Senior Medical Director, will share best practices and the latest on AAB and LBP measures. [Learn more>>](#)

UTILIZATION MANAGEMENT AND OTHER PROGRAMS

Part B Step Therapy Program Updates for Medicare Advantage Members

As of **March 15, 2024**, additional drugs have been added to the non-preferred products for the Part B Step Therapy program for members enrolled in BlueMedicare Medicare Advantage plans. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.