

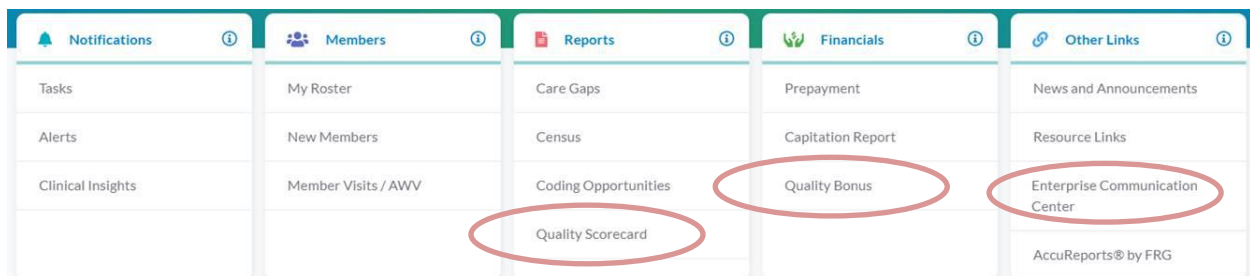
Stars Medicare Advantage 2021 Provider Quality Bonus Results and Payment

We are pleased to share that the 2021 Stars Medicare Advantage Provider Quality Bonus Program results and payment will be available to eligible provider groups by July 15, 2022. Bonus outcomes and remittance information, whether based on the Star Score or Care Gap Closure bonus type, will be found in Provider Link™. Provider Link is the platform for managing your Florida Blue Medicare Advantage patients.

How to Locate Your Bonus Results and Payment Information

In Provider link, you will find your earned quality bonus information under **Quality Bonus** located under the **Financials** tab. A remittance payment file will show your eligibility and earned bonus. Remittance data will not be present for groups did not earn a bonus.

To locate your final Star score, select **Quality Scorecard** under the **Reports** tab. Filter result to 2021 Scorecard. Finally, to see your patients' bonus-eligible closed care gaps versus those remaining open, access your **Reconciliation Report** in the **Enterprise Communication Center** under the **Other Links** tab.



How to Access Provider Link

Provider Link is in the Florida Blue Payer Space on availity.com. Your practice administrator for Availity®¹ can grant access to the tool by checking the Provider Link box in the user profile. Once access is granted by the Availity administrator, sign in to Availity with your existing username and password to get started. You will need to define your users' roles in addition to your own role. The Provider Link User Guide is available in the Florida Blue Learning Center at Availity through Payer Spaces or at <https://floridablue.learnupon.com>. Questions about registering? Call 1-800-282-4548.

If you have questions about our 2021 Medicare Advantage Provider Quality Bonus Program, please email them to us at starsqualitybonus@floridablue.com.

¹Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [Availity.com](https://availity.com). Florida Blue Medicare is an Independent Licensee of the Blue Cross and Blue Shield Association.