

Improving Patients' Health Outcomes Through HEDIS Quality Measures

Healthcare Effectiveness Data and Information Set (HEDIS^{®1}) quality measures are key to ensure positive health outcomes. Here we are highlighting some important HEDIS quality measures for you and your staff. These standards help us measure many aspects of the physician and accountable care organization performance and promote improved health outcomes for our members, your patients.

HEDIS Measure	Inclusion Criteria	Exclusions
<u>Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB)</u>	<ul style="list-style-type: none"> Patients 3 months of age or older Diagnosis of acute bronchitis/ bronchiolitis 	<ul style="list-style-type: none"> Hospice/Palliative care Competing diagnosis (ex. otitis media) on or within three days after the episode date Underlying comorbid conditions (refer to tip sheet) Death in the measurement year
<u>Appropriate Testing for Pharyngitis (CWP)</u>	<ul style="list-style-type: none"> Pharyngitis diagnosis Antibiotic therapy prescribed Age of 3 years or older at the time of diagnosis 	<ul style="list-style-type: none"> Hospice/palliative care Any visit that results in an inpatient stay Underlying comorbid conditions Competing diagnosis Patients on antibiotic therapy within 30 days of diagnosis Patients with more than one eligible episode in a 31-day period.
<u>Avoidance of Imaging Studies Within 28 Days of Uncomplicated Low Back Pain (LBP)</u>	<ul style="list-style-type: none"> 18-75 years of age with diagnosis of uncomplicated low back pain 	<ul style="list-style-type: none"> Comorbid conditions Competing diagnosis Palliative care, in hospice, or using hospice
<u>Appropriate Treatment for Upper Respiratory Infection (URI)</u>	<ul style="list-style-type: none"> Upper respiratory infection diagnosis 3 months of age or older at the time of diagnosis 	<ul style="list-style-type: none"> Any visits resulting in an inpatient stay Hospice/palliative care Competing diagnosis (ex. Otitis media) on or within three days after the episode date Underlying comorbid conditions

For more information about these and other HEDIS quality measures, visit [FloridaBlue.com](https://www.floridablue.com). Select *For Providers* and navigate to *Programs*, then click *Quality: HEDIS & PQA Measures*. You can also review key indicators for select HEDIS measures in the [minimum documentation guide](#).

If you have any questions, please email us at qualitycaregapquestions@bcbsfl.com.

By working together, we can improve the health outcomes of our members, your patients.

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