

myBlue Connected Care Plan Year 2025

Health care that fits your budget
and your schedule 24/7

Florida Blue 
Your Health Solutions Partner

myBlue Connected Care is a health care plan that gives you complete care and connects you 24/7 to medical care for you and your family. This plan works with hundreds of doctors across the state, and if you choose a primary care doctor (PCP) at Florida Blue | Sanitas Medical Centers, you have lower out-of-pocket costs and a health care team that speaks your language and will treat you like family.¹ Your Sanitas care team is with you and will help you get the care you need. They'll take time to understand you and your needs and oversee all aspects of your care and treatment, including referrals to specialists. You can also receive care virtually through the mySanitas app, by email, or text right from your home, allowing you to avoid a trip to the doctor's office. If you choose a PCP other than Sanitas, they may not offer these features, so be sure to ask them. Some plans even include dental and vision coverage!



Key features of your plan

If you choose a myBlue Connected Care plan and a PCP from Sanitas,² you get:

- **Unlimited \$0 in-person visits with your primary care doctor.** Your Sanitas doctor provides all your routine medical care and gives you as much quality time as you need. When you need care, always start with your Sanitas doctor or another doctor from the practice. Unless it's an emergency, you'll pay the full cost of your care if you don't start with your Sanitas doctor.
- **Unlimited \$0 primary care and behavioral health virtual health visits 24/7.** With a Sanitas care team and behavioral health specialists, virtual visits work just like in-person visits. You can be diagnosed, treated, and prescribed medication. With 24/7 access, you can talk with a member of the care team anytime, anywhere.
- **\$0 urgent care visits.** Your Sanitas care team will immediately get the details of your visit. And because they know your medical history, they can act quickly to provide any follow-up care.

Remember, these features and costs are available with Sanitas. If you choose a PCP that's not with Sanitas, check with that doctor about what's available and the costs.

When you need extra savings, Florida Blue is with you:

- **Earn \$\$ in rewards** by completing healthy activities in our Better You Strides⁹ rewards and wellness program. You can even get a ride to and from the doctor.⁴ You can earn a \$50 reward just by scheduling your first virtual visit with your Sanitas PCP when you're sick or hurt. Rewards can be applied to your monthly premium. If your monthly premium is \$0, or already paid in full, rewards can be used to pay for some medical costs. Learn more at FloridaBlue.com/Rewards.
- **Special deals and discounts** on gym memberships, fitness gear, healthy eating options, and other products with our exclusive Blue 365^{®5} savings program.
- **We have over 40 Florida Blue Centers across the state** with teams who are ready to help you. Stop by in person, call, or schedule a virtual visit. Our team members speak your language and are ready to guide you through managing benefits, enrolling in member reward programs, health improvements, comparing costs, getting a health assessment, and more. Plus, you can enjoy free fitness classes and wellness programs on things like quitting smoking, losing weight, and managing stress.
- Because many people travel between Florida and Puerto Rico, we are with you and want to be sure you can get the care you need in either place. So, Florida Blue members who travel to Puerto Rico can see a provider at a Salus Clinic for a \$0 copay.² You'll need a referral from your regular PCP first.



Get care 24/7 with the mySanitas app

When you choose a Sanitas doctor, you can stay connected to your care team 24/7 with the mySanitas app. Better connection means more convenience and better outcomes for you. Use the mySanitas app to:

- **Make appointments** with your Sanitas doctors.
- **Look up symptoms** and have follow-up discussions with the care team.
- **Get answers in real-time** from Sanitas care team members who speak your language. Sanitas staff speak English, Spanish, and in some locations, Creole.



Get prescriptions at Walgreens,⁶ Amazon Pharmacy, or Sanitas

Choose one of our partner pharmacies when you need to fill a prescription. Features of your pharmacy coverage include:

- More than 150 generic medications for as low as \$0 to help manage ongoing health conditions
- \$0 prescribed generic contraceptives and preventive drugs
- Commonly used prescriptions available at many Sanitas locations
- Save money and a monthly trip to the pharmacy. With Amazon Home Delivery Pharmacy,⁷ your maintenance medications can be mailed right to your home. You may save even more with their MedsYourWay™ discount card pricing. To learn more, log in at [FloridaBlue.com](https://www.floridablue.com) and click [My Plan](#), then [Pharmacy Resources](#), then [Home Delivery Pharmacy Services](#).

Manage your Florida Blue account on-the-go and on your schedule

Log in at [FloridaBlue.com](https://www.floridablue.com) or through the Florida Blue mobile app 24/7. You can use the same username and password for both!

Once logged in, you can:

- Explore your benefits and other member perks
- Earn rewards toward the cost of your monthly premium
- Get support for an ongoing health condition
- Choose how you want to receive communications about your plan
- Find tips and resources for wellness and mental well-being
- Ask the virtual assistant a question
- Check what you've paid toward your deductible
- Plus, sign up for automatic payments, view your ID card, and more

Florida Blue HMO is an Independent Licensee of the Blue Cross and Blue Shield Association and does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations. Policies have limitations and exclusions. The premium and the amount of benefits provided depend on the plan selected.

¹ The myBlue Connected Care network is made up of independently contracted physicians, hospitals, and ancillary providers and is subject to change without notice. Value Choice Provider is a designation Florida Blue HMO gives to some in-network providers, including Sanitas. Sanitas is an independent medical center, service people insured by Florida Blue (or other Blue Cross and Blue Shield plans), original Medicare or self-paying for medical treatment.

² Some features are provided by Sanitas. If you choose a primary care doctor (PCP) other than Sanitas, check with your PCP about features that are available.

³ The Better You Strides program is available to individual ACA Florida Blue members age 18 years or older. Reward amounts will apply to premiums and excess amounts may be redeemed subject to the reward program's terms and conditions.

⁴ One (1) Lyft ride available to members 18 years or older up to \$50 roundtrip, subject to terms and conditions. Lyft is an independent third party that provides transportation services.

⁵ Blue365[®] offers access to savings on items that members may purchase directly from independent vendors. Blue365 does not include items covered under your policies with Florida Blue HMO or any applicable federal health care program. Blue Cross and Blue Shield Association (BCBSA) and Florida Blue HMO may receive payments from Blue365 vendors. Neither BCBSA nor Florida Blue HMO recommends, endorses, warrants, or guarantees any specific Blue365 vendor or item. For more information about Blue365, go to [FloridaBlue.com/blue-365-disclaimer](https://www.floridablue.com/blue-365-disclaimer).

⁶ In counties where there isn't a Walgreens, check the online provider directory for other pharmacies that may be available.

⁷ Amazon Pharmacy is an independent company contracted to provide Pharmacy Home Delivery services for both Florida Blue and Florida Blue HMO. MedsYourWay prescription drug discount card, administered by Inside Rx LLC, is not insurance. You are responsible for the cost of prescription(s) when using the card. Limitations apply. The discount pricing card is automatically available to all members with no additional sign up needed. The card is electronic only, a physical card will not be mailed.



Save by choosing generic drugs!

Brand name medications are much more expensive than generic.

This example shows how much you can save by choosing generic on just one prescription that has a copay of \$200.

Brand drug copay = \$200

VS

Generic drug copay = \$20

= \$180 savings

With myBlue Connected Care, if you go to a different pharmacy, you'll have to pay the full cost of your medicine.