

Risk Adjustment Medical Record Delivery Options

Medical record retrieval is an important task, necessary to meet compliance requirements. We provide several options for submitting medical records that can minimize impacts to your staff and save you time and money:

Medical Record Delivery Options	
Fax:	904-997-5380
Secure Email:	rpmchartprocurement@floridablue.com
Remote EMR Access:	To give us remote EMR access, please send us an email at electronicmedicalrecords@floridablue.com
US Mail:	PO Box 43007, Jacksonville, FL 32203
Parcels:	4800 Deerwood Campus Pkwy., DCC 4-3, Jacksonville, FL 32246
Secure File Transfer (SFT):	Please submit a request to electronicmedicalrecords@floridablue.com
Availity^{®1} Medical Record Attachment Tool:	Enroll through availability.com to use the Medical Record Attachment option (In Availity, click on <i>My Providers > Enrollments Center > Medical Record Attachments Setup</i>). It is as easy as click, drag and drop. Please note this option is for solicited medical records only. For questions about the tool, call 800-282-4548

What You Can Do

Let us know your preference for medical records delivery. Knowing your preference for chart procurement **helps us serve you more efficiently** by preventing transitions of requests between procurement methods. **Call us today at 855-622-2735 or email us at rpmchartprocurement@floridablue.com**

¹Availity, LLC is a joint venture, multi-payer company. To register or for more information visit availability.com.