



August 11, 2022

For Truli for Health and Florida Blue Providers

ADMINISTRATIVE NEWS

The Prior Authorization Process for Unclassified Drug HCPCS Will Be Updated

A change to help streamline the prior authorization process for unclassified drug Healthcare Common Procedure Coding System (HCPCS) in Availity becomes active **August 20, 2022**. This applies to all lines of business. [Learn more>>](#)

For Florida Blue Providers Only

CARE MANAGEMENT

Health Assessments Offered to Commercial Patients at Risk for Chronic Conditions

We are working with Emcara Health to offer comprehensive health assessments to Florida Blue Commercial PPO and HMO patients at risk for chronic illness. These are telehealth visits designed to complement the care you provide your patients. [Learn more>>](#)

MEDICARE STARS

Medicare's Health Outcomes Survey is in Progress and You Can Make a Difference in the Results

We have notified members who were randomly selected to complete Medicare's Health Outcomes Survey in August. The survey results measure how well we deliver benefits and health care services to members and count toward our Stars rating. Here's how you can help make a difference in the results. [Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.