

Bluemail



August 8, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com > for providers > news > bulletins-and-faqs](https://www.floridablue.com/providers/news/bulletins-and-faqs).

For Truli for Health and Florida Blue Providers

NATURAL DISASTERS / HURRICANES

Hurricane Debby Affects Many Florida Counties: Remember to Follow These Guidelines

As with all natural disasters or state of emergencies, please remember to use these guidelines if you are unable to follow normal business procedures with Florida Blue or Truli for Health. [Learn more>>](#)

COMMUNITY RESOURCES

During Times Like This Our Community Specialists Can Help Your Patients

Our community specialists are social workers based at Florida Blue Centers across the state who help all Floridians (not just our members) with a variety of services, free of charge. Services include help learning about government and community support programs, medication savings, financial and food assistance, mental health programs, and much more. [Learn more>>](#)

PHARMACY

Biosimilars Required Before Neulasta or Neulasta OnPro for Members in Commercial Plans Starting October 1

On October 1, 2024, our commercial plans will require the use of preferred biosimilars prior to covering Neulasta or Neulasta OnPro for members. This only applies to our members in a commercial plan who are newly initiated on treatment. It does not apply to our Medicare Advantage plans. [Learn more>>](#)

SELF-SERVICE TOOLS

New Prior Authorizations User Experience and Attachments Feature Coming to Availity Essentials

Starting later this month, you will notice a more streamlined Florida Blue prior authorizations process in Availity Essentials, with the launch of a new user interface and ability to add attachments. A new interface for Truli for Health prior authorizations will be available in September. [Learn more>>](#)

For Florida Blue Providers Only

COMPLIANCE

D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups

The Dual Eligible Special Needs Plan (D-SNP) Model of Care has training requirements set by the Centers for Medicare & Medicaid Services. Health care providers and staff contracted by managed care organizations who deliver care to D-SNP members are required to complete the D-SNP Model of Care basic training. Make plans now to complete the training. [Learn more>>](#)

FEDERAL EMPLOYEE PROGRAM

Antibiotic Awareness for Acute Bronchitis/Bronchiolitis

Last month we emailed our Federal Employee Program (FEP) members information to raise their awareness of antibiotic resistance. We are sharing some key points to keep in mind when treating patients to help prevent overuse and misuse of antibiotics for a host of conditions, including acute bronchitis/bronchiolitis. [Learn more>>](#)

The Importance of Influenza Vaccinations

As flu season approaches, it is essential to emphasize the critical role influenza vaccination plays in protecting our members' health. Many of your Florida Blue FEP members, ages 19 and older, will receive a letter and/or email this month discussing the importance of getting vaccinated.

[Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.