

Bluemail



November 14, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at [FloridaBlue.com](https://www.floridablue.com) > for providers > news > bulletins-and-faqs.

For Florida Blue and Truli for Health Providers

WISHING ALL HEALTH CARE PROVIDERS AND STAFF A JOYFUL THANKSGIVING

'Tis the season for giving thanks and we want you to know our appreciation is reflective of all you do every day. With immense gratitude, we say **thank you for being a valued part of our community and caretaker for our members, today and throughout the year. Happy Thanksgiving!**

Please note *Bluemail* will resume its regular distribution on December 5. We hope *Bluemail* continues to be a helpful, reliable, and informative resource you can count on. We, in turn, are honored to count on you for the support and care you provide to our members, your patients. Thank you, again!

NATURAL DISASTERS / HURRICANES

Remember These Important Guidelines as Hurricane Season Lingers

Hurricane season continues through November 30 and storm threats remain. In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health. [Learn more>>](#)

For Florida Blue Providers

COMPLIANCE

D-SNP Basic Training Required for Medicare Advantage HMO Provider Groups

The Dual Eligible Special Needs Plan (D-SNP) Model of Care has training requirements set by the Centers for Medicare & Medicaid Services (CMS). Health care providers and staff contracted by managed care organizations who deliver care to D-SNP members are required to complete the D-SNP Model of Care basic training. **Complete the training before December 31.** [Learn more>>](#)

HEALTH CARE PLANS – MEDICARE

Medicare and Florida Blue Medicare Advantage Plan Changes for 2025

Several changes will be implemented to the Medicare Advantage Program in 2025. CMS designed these changes to protect consumers, and ensure affordability, quality care, and access to services. We are sharing the new regulatory adjustments by CMS and changes to our Florida Blue Medicare Advantage plan offerings for 2025. [Learn more>>](#)

PHARMACY

Important Ophthalmic Drug (Avastin) Update for Florida Blue Medicare Advantage Plans

Florida Blue is aware of a product discontinuation initiated by Pine Pharmaceuticals that could impact the supply of compounded bevacizumab (Avastin) for ophthalmic use. Compounded bevacizumab is a preferred product included on the list of Step Therapy medications defined by Florida Blue.

[Learn more>>](#)

HMO coverage is offered by Truli for Health and Florida Blue HMO, affiliates of Florida Blue. Health insurance is offered by Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.