

# Bluemail



September 19, 2024

The provider bulletins and/or frequently asked questions (FAQs) summarized below include hyperlinks (Learn more>>) to full versions. Should you ever experience an issue with any of the hyperlinks, you may access all provider bulletins and FAQs at FloridaBlue.com > for providers > news > bulletins-and-faqs.

## NATURAL DISASTERS / HURRICANES

### Remember These Important Guidelines During Hurricane Season

Summer is ending, but hurricane season continues through November 30. In the event of a natural disaster or state of emergency, use these guidelines if you are unable to follow normal business procedures or communicate with Florida Blue or Truli for Health. [Learn more>>](#)

## ADMINISTRATIVE NEWS

### Policy Update for PTA and OTA Services, Effective October 1, 2024

In October, Florida Blue will implement a policy with coding edits for physical therapy assistant (PTA) and occupational therapy assistant (OTA) services billed with modifiers CO and CQ. [Learn more>>](#)

## PHARMACY

### Pharmacy Updates to Commercially Insured Medical Coverage Guidelines Now Available

Each month and quarter, our Medical Coverage Guidelines (MCGs) for the commercially insured are updated and published at FloridaBlue.com under *Medical and Pharmacy Policies and Guidelines, What's New*. The September 15, 2024 updates include, but are not limited to, a new **Piasky** MCG for the treatment of paroxysmal nocturnal hemoglobinuria. This modification also shows a revision to the **Epkinly** MCG, to include the indication for the treatment of relapsed or refractory follicular lymphoma. Many other MCG updates are listed. [Learn more>>](#)

## QUALITY / HEDIS / CAHPS

### Access Policies, Quality Program Information Online

Quality counts in care and service, and Florida Blue supports quality standards established by federal and state regulatory agencies. Our latest provider bulletin on this topic can help you find valuable information about our quality programs. [Learn more>>](#)

### Sign Up for Florida Blue's Next HEDIS Innovations Webinar on October 29

Join us for our next webinar on October 29, 2024. You will hear best practices and the latest on the Statin Therapy for Patients with Cardiovascular Disease (SPC) and Asthma Medication Ratio (AMR) HEDIS measures. [Learn more>>](#)