

## ProviderVista Enhancements to Exports Underway

ProviderVista is our commercial population health and practice management provider portal. It offers clinical, administrative and financial insights for providers to help improve outcomes and streamline practice operations. The platform's data is available for download in your practice management system and workflows.

In response to your input and to increase the efficient use of the exports, we are enhancing the various files to reorganize and add data attributes.

If you have created processes that rely on the current formats of the files, this enhancement may impact you—the way you access and export these files. We are also including an alert in ProviderVista.

The following exports are affected in the upcoming releases.

- My Roster
- New Members
- Care Gaps
- Census
- Coding Opportunities

If you automatically use the exports listed above, the changes we are implementing may affect your files. Please email us at [providervista@bcbsfl.com](mailto:providervista@bcbsfl.com) to assist you if this occurs. We will be happy to work with you to ensure a full understanding of the changes and timing.

**Note:** As a result of provider and internal input, Census and Clinical Insights may have more changes this year. Stay tuned for more details later this year.

### How do I access ProviderVista?

ProviderVista is found in [availity.com](https://availity.com). Availity<sup>®1</sup> credentials are used to give you access to ProviderVista in the Florida Blue Payer Space. Your Availity administrator or Practice Access Administrator (PAA) gives access to ProviderVista by checking the ProviderVista box in the user's profile.

Once the user has access, they will see the ProviderVista tile when they navigate to the Florida Blue Payer Space landing page. Remember, Availity offers a course for practice PAAs. This course can be found in the Availity Learning Center.

If your PAA does not see a box for the ProviderVista application, contact Florida Blue at **1-800-727-2227** and listen for the ProviderVista prompt. You can also contact Availity at **1-800-282-4548** and request access to ProviderVista. Have your tax ID number available when you call. Once your organization has been enabled, your PAA can grant access to individual users as described above. If you have any questions, please email us via email at [providervista@bcbsfl.com](mailto:providervista@bcbsfl.com).

<sup>1</sup>Availity, LLC is a multi-payer joint venture company. For more information or to register, visit [Availity.com](https://availity.com). Florida Blue is an Independent Licensee of the Blue Cross and Blue Shield Association.