

## Who can use this form?

People with Medicare who want to join a Medicare Advantage and Prescription Drug Plan

### To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

**Important:** To join a Medicare Advantage and Prescription Drug Plan, you must have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

## When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit [Medicare.gov](https://www.Medicare.gov) to learn more about when you can sign up for a plan.

## What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

You must complete all items unless they are indicated as optional. You can't be denied coverage for not including information that is marked as optional.

## Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

## Reminders:

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

## What happens next?

Send your completed and signed form to:

Florida Blue Medicare  
P.O. Box 45296  
Jacksonville, FL 32232-5296

Once they process your request to join, they'll contact you.

## How do I get help with this form?

Call BlueMedicare Complete or BlueMedicare Total at 1-800-966-4092. TTY users can call 1-800-955-8770.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En español:** Llame a BlueMedicare Complete o BlueMedicare Total al 1-800-966-4092/ 1-877-955-8773 (TTY) o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

### IMPORTANT

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

A Medicare Advantage Health Care Plan

# Individual Enrollment Form

**Please check which plan you want to enroll in:**

- BlueMedicare **Complete** (HMO D-SNP) \$0 or up to \$37.70 per month (depending on your level of assistance).
- BlueMedicare **Total** (HMO D-SNP) \$0 or up to \$37.70 per month (depending on your level of assistance).

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Birth Date: [M][M] [D][D] [Y][Y][Y][Y]	Sex: <input type="radio"/> M <input type="radio"/> F	Home Phone Number: ( )	Alternate Phone Number: ( )
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Permanent Residence Street Address (P.O. Box is not allowed):

City:	County:	State:	ZIP Code:
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Mailing Address (only if different from your Permanent Residence Address):

Street Address:	City:	State:	ZIP Code:
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By providing the telephone number(s) above, you agree to receive calls about your account and non-marketing healthcare-related and informational calls to the number(s) provided, including calls that may use automated technologies and without regard to state or federal limitations on the frequency of calls or messages. If you do not wish to receive autodialed, prerecorded, or artificial voice calls to your mobile number, please contact us at 1-800-926-6565.

**Please provide your Medicare insurance information:**

Please take out your red, white and blue Medicare card to complete this section.

Medicare Number:	Part A Effective Date: [M][M] [D][D] [Y][Y][Y][Y]	Part B Effective Date: [M][M] [D][D] [Y][Y][Y][Y]
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**Ethnicity and Race (Optional)**

**Are you of Hispanic, Latino/a, or Spanish origin?** Select all that apply.

- No, not of Hispanic, Latino/a, or Spanish origin
- Yes, Puerto Rican
- Yes, another Hispanic, Latino/a, or Spanish origin
- I choose not to answer.
- Yes, Mexican, Mexican American, Chicano/a
- Yes, Cuban

**What's your race?** Select all that apply.

- American Indian or Alaska Native
- Chinese
- Japanese
- Other Asian
- Vietnamese
- I choose not to answer.
- Asian Indian
- Filipino
- Korean
- Other Pacific Islander
- White
- Black or African American
- Guamanian or Chamorro
- Native Hawaiian
- Samoan

**Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:**

- Spanish                       Braille, audio, large print

Please contact BlueMedicare Complete or BlueMedicare Total at 1-800-926-6565 if you need information in an accessible format or language other than what is listed above. TTY users should call 1-800-955-8773. Our hours are 8 a.m. to 8 p.m. local time, seven days a week, from October 1 through March 31, except for Thanksgiving and Christmas. From April 1 through September 30, our hours are 8:00 a.m. to 8:00 p.m. local time, Monday through Friday, except for major holidays.

**Please read and answer these important questions (Questions 2–6 are optional):**

1. Will you have other **prescription** drug coverage (like VA, TRICARE) in addition to BlueMedicare Complete or BlueMedicare Total?  Yes  No

Name of other coverage: \_\_\_\_\_ ID # for this coverage: \_\_\_\_\_ Group # for this coverage: \_\_\_\_\_

2. Are you a resident in a long-term care facility, such as a nursing home?  Yes  No

Name of Institution: \_\_\_\_\_ Phone Number: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_  
Address (number and street): \_\_\_\_\_

3. Are you enrolled in your State Medicaid program?  Yes  No

Medicaid number: \_\_\_\_\_

4. Do you or your spouse work?  Yes  No

5. Do you have both Medical Assistance from the State of Florida and Medicare?  Yes  No

6. Please choose the name of a Primary Care Physician (PCP), clinic or health center: \_\_\_\_\_  
\_\_\_\_\_

**Paying Your Plan Premiums**

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe) by mail or Electronic Funds Transfer (EFT) each month. **You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.**

**If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium.** The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). **DON'T** pay BlueMedicare Complete or BlueMedicare Total the Part D-IRMAA.

If we determine that you owe a late enrollment penalty (or if you currently have a late enrollment penalty), we need to know how you would prefer to pay it.

**Please select a premium payment option (If you don't select a payment option, you will get a bill each month):**

- Get a bill
- Electronic Funds Transfer (EFT)** from your bank account each month. Please enclose a VOIDED check or provide the following:  
Account holder name: \_\_\_\_\_  
Bank routing number: \_\_\_\_\_ Bank account number: \_\_\_\_\_  
Account type:  Checking  Savings

- Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check  
I get monthly benefits from:  Social Security  RRB

The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.

### Attestation of Eligibility for an Enrollment Period

**Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year.** There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes, you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

- I am new to Medicare.
- I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
- I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date):
- I recently was released from incarceration. I was released on (insert date):
- I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date):
- I recently obtained lawful presence status in the United States. I got this status on (insert date):
- I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date):
- I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date):
- I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
- I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date):
- I recently left a PACE program on (insert date):
- I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date):
- I am leaving employer or union coverage on (insert date):
- I belong to a pharmacy assistance program provided by my state.
- My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
- I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date):
- I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date):
- I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)) or by a Federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.
- I was enrolled in a plan that is experiencing financial difficulties to such an extent that a State or territorial regulatory authority has placed the organization in receivership.
- I was enrolled in a plan identified with the low performing icon (LPI).

If none of these statements applies to you or you're not sure, please contact BlueMedicare Complete or BlueMedicare Total at 1-800-966-4092 (TTY users should call 1-800-955-8773) to see if you are eligible to enroll. Our hours are 8 a.m. to 8 p.m. local time, seven days a week, from October 1 through March 31, except for Thanksgiving and Christmas. From April 1 through September 30, our hours are 8:00 a.m. to 8:00 p.m. local time, Monday through Friday, except for major holidays.

**Please Read and Sign Below. By completing this enrollment application, I agree to the following:**

- I must keep both Hospital (Part A) and Medical (Part B) to stay in BlueMedicare Complete or BlueMedicare Total.
- I understand that my response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time – and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that people with Medicare are generally not covered under Medicare while out of the country except for limited coverage near the U.S. border.
- I understand that when my BlueMedicare Complete or BlueMedicare Total coverage begins, I must get all of my medical and prescription drug benefits from BlueMedicare Complete or BlueMedicare Total. Benefits and services provided by BlueMedicare Complete or BlueMedicare Total and contained in my BlueMedicare Complete or BlueMedicare Total “Evidence of Coverage” document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor BlueMedicare Complete or BlueMedicare Total will pay for benefits or services that are not covered.
- BlueMedicare Complete or BlueMedicare Total serves a specific service area. If I move out of the area that BlueMedicare Complete or BlueMedicare Total serves, I need to notify the plan so I can disenroll and find a new plan in my new area.
- **Release of Information:** By joining this Medicare health plan, I acknowledge that BlueMedicare Complete or BlueMedicare Total will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations.
- I also acknowledge that BlueMedicare Complete or BlueMedicare Total will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- I understand that my signature (or the signature of the person legally authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that
  - 1) This person is authorized under State law to complete this enrollment, and
  - 2) Documentation of this authority is available upon request from Medicare.

**Signature:**

**Today's Date:**

M	M	D	D	Y	Y	Y	Y
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If you are the authorized representative, you must sign above and provide the following information:

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** ( \_\_\_\_\_ ) \_\_\_\_\_ – \_\_\_\_\_ **Relationship to Enrollee:** \_\_\_\_\_

**PRIVACY ACT STATEMENT**

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) “Medicare Advantage Prescription Drug (MARx)”, System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

## Text Messages

Text messages are a great way to stay in touch, manage your account, and learn more about your plan and benefits.

Opt-in below by adding a mobile number and agreeing to the text messaging terms. We will send you a confirmation text message after you are enrolled to complete your registration to receive member messages and alerts. By opting-in, you consent to receive texts from Florida Blue, its affiliates, and others acting on their behalf at the mobile number provided, including messages using automated technologies and without regard to state or federal limitations on the frequency of calls or messages. Message frequency varies and message and data rates apply. These communications may contain Protected Health Information (PHI) that is protected by applicable law and by opting-in you agree and understand that communications may be unencrypted, and you agree to accept the risk that unencrypted electronic communications may be intercepted and/or read by a third party. You also agree to the Privacy Policy and Platform Terms of Use found at <https://www.floridablue.com/disclaimer/privacy> and <https://www.floridablue.com/disclaimer/terms>.

I want to receive text messages and alerts and agree to the terms and conditions stated and referenced above.

Mobile Number: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

## Email Communications

Email is a great way to stay in touch. Enter your email below to opt-in to receive email messages. We will send you a verification message after you enroll. Once verified, we will send you important information about your plan and other information, including how to set-up your on-line account and how to opt-in to paperless communications.

These communications may contain Protected Health Information (PHI) that is protected by applicable law and by providing your email address you agree and understand that communications may be unencrypted, and you agree to accept the risk that unencrypted electronic communications may be intercepted and/or read by a third party. You agree that you are solely responsible for the accuracy, privacy, and security of the email addresses provided. You also agree to the Privacy Policy and Platform Terms of Use found at <https://www.floridablue.com/disclaimer/privacy> and <https://www.floridablue.com/disclaimer/terms>.

E-mail: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

<b>Office Use Only:</b> Name of staff member/agent/broker (if assisted in enrollment): _____ Plan ID #: _____ Effective Date of Coverage: _____ ICEP/IEP: _____ AEP: _____ SEP (type): _____ Not Eligible: _____	Entity Name: _____ Five digit Entity ID number (if known):           Date Received by Agent: _____ Florida Blue Agent ID #: _____ Agent State License #: _____ Agent Confirmation #: _____ List Bill Entity: <input type="radio"/> Yes <input type="radio"/> No
PCP First Name: _____ PCP Last Name: _____ PCP's FL Blue Provider ID Number           (ie: 12345 or 12345A) PCP's 10-digit National Provider ID (NPI) Number:                     Is enrollee currently a patient of this PCP? <input type="radio"/> Yes <input type="radio"/> No	Physician Group Name: _____ Physician Group's FL Blue Provider ID Number               (ie: 12345 or 12345A) Physician Group's 10-digit National Provider ID (NPI) Number:                     Is enrollee currently a patient of this Physician Group? <input type="radio"/> Yes <input type="radio"/> No