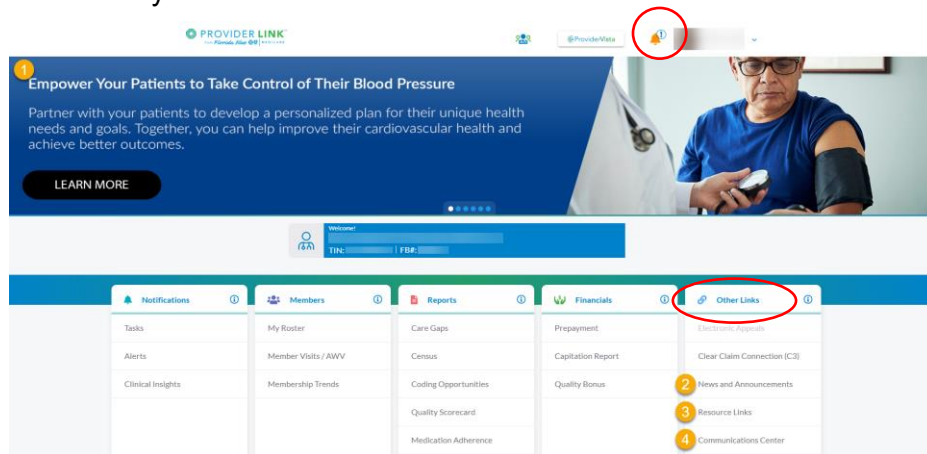


Stay Informed with our Provider Portal Communications

As a valued provider, we want to ensure you have access to important information and reminders to help you deliver exceptional care to your patients. The GuideWell Provider Portal (ProviderVista and Provider Link™) offers several channels including Banners, News and Announcements, Resource Links, and the Communications Center for the latest news, updates, and reports relevant to you.



- 1 **Banners** – These important reminders are located at the top of your dashboard and allow you to stay informed about key changes, updates, and reminders.
- 2 **News & Announcements** – This area includes an archive of our *Blueemail* publications which are also delivered to the email address you have provided to Florida Blue. *Blueemail* is sent every two weeks with the subject *Blueemail – Important News for Florida Blue Providers*.
- 3 **Resource Links** – Find important resources, such as user guides and helpful links, in one location.
- 4 **Communications Center** – This feature is designed to share important communications and reports with individual providers and provider groups through a secure channel. You will receive a notification (🔔) on the homepage dashboard when a new message has been delivered to your Communications Center inbox. Click the download icon (📄) on the right side to download and view the communication.

We encourage you to access these portal tools regularly for communications on many topics, including operations, quality initiatives, programs, updates to guidelines and policies, and much more. We recommend using Google Chrome for the best results.

Remember to check for important communications regularly in the portal locations listed above, accessible in the Florida Blue or Truli for Health Payer Spaces in Availity Essentials™.